2017

Annual Report



Vietnam Wall Memorial, - 80% Replica Woodring Regional Airport - Enid, Oklahoma



Message from City Manager

Reflecting on the past year, I am incredibly proud of the achievements we have made in the City of Enid. The future for our community is incredibly bright, and a look at this year's annual report should provide a sense of pride for our outstanding employees and the citizens we serve.

2017 was a year to celebrate in Enid as the phrase "New Beginnings" was the theme for the year. The success of Enid is contributed to the numerous successful partnerships the city enjoys. One such partnership is the established relationship with Vance Air Force base. For example, the 70th Anniversary Air Force Community Ball was held in Enid and was a first for the military and community to team up resources to host the Birthday Ball.

I would like to express my sincere appreciation to the City Council and their leadership as we move into 2018 with new endeavors. Their collective leadership and support is greatly appreciated.

Jerald Gilbert, City Manager

Message from Mayor Bill Shewey

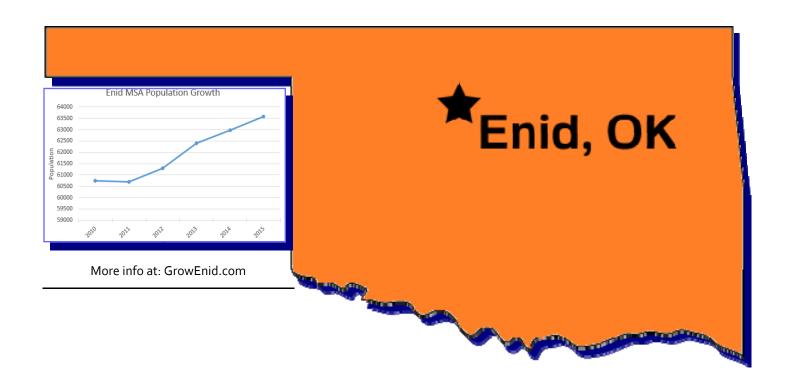
I want to express my gratitude to the City of Enid employees for going the extra mile to deliver excellent public services. The information in this annual report details the City of Enid employees' diligent efforts to efficiently deliver quality services and provide superior customer support.

Currently, there are many positive trends taking place in our community. During 2017, we welcomed the opening of new retail establishments and new housing developments in Enid. Perhaps most importantly, we are taking steps to plan for a sustainable future for our city and our region with the Kaw lake pipeline project. As we diversify our water supply, we ensure that we have the resources to welcome new citizens to our community. We have many accomplishments to celebrate in 2017 and I look forward to many more in 2018.

And as I often state, today is a great day in Enid, Oklahoma!

Bill Shewey,
Mayor

Community Profile



Enid, Oklahoma is:

9th Largest City in Oklahoma

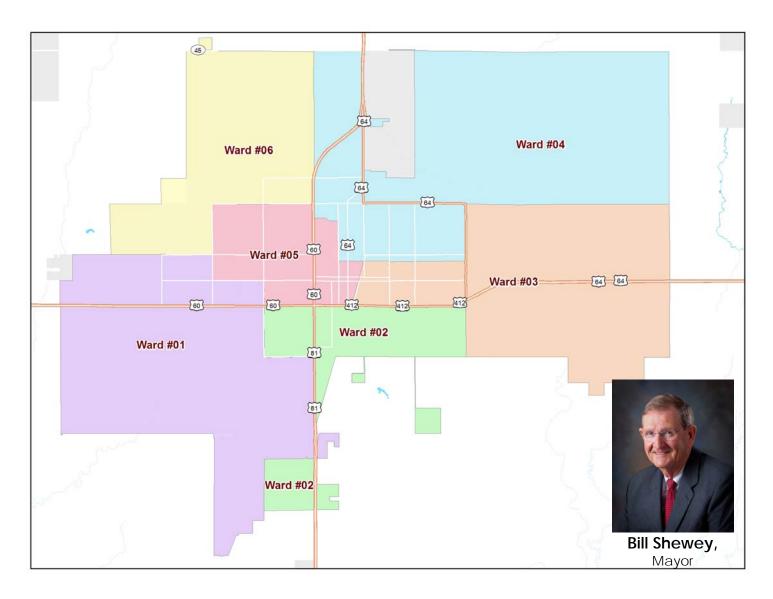
Population of 52,787

(Est. 2017 Population, Nielsen)

Home of:

World-renown opera singer Leona Mitchell, Vance Air Force Base,
Groendyke Transport, No-Man's Land Beef Jerky, Advance-Pierre Foods,
Atwoods, GEFCO, Lt. Governor Todd Lamb, Astronaut Owen K. Garriott,
Leonardo's Discovery Warehouse, Northern Oklahoma College,
Northwestern Oklahoma State University (Enid Campus),
Former NBA Players Brent Price and Mark Price,
Former NFL Players Jim Riley and Ken Mendenhall

Board of Mayor & Commissioners





Ron Janzen Ward 1 Commissioner



Derwin Norwood Ward 2 Commissioner



Ben Ezzell Ward 3 Commissioner



Jonathan Waddell Ward 4 Commissioner



Tammy Wilson Ward 5 Commissioner



George Pankonin Ward 6 Commissioner

Department Heads



Luis Anguiano Safety



Chris Bauer
Community Development



Stephanie Carr Community Development Block Grant



Erin Crawford
Chief Financial Officer



Sara Del Angel Utility Services



Allen Elder Animal Control



Chris Gdanski Engineering



Everett Glenn
Public Works (Interim)



Mike Honigsberg Emergency Management



Joe Jackson Fire



Sonya Key Human Resources



Steve Kime
Public Relations & ETN

Department Heads



Alissa Lack
Records and Receipts



Carol Lahman Legal



Michael League



Louis Mintz
Public Utilities



Dan Ohnesorge Airport



Brian O'Rourke



Angela Rasmusan



Jenny Regier Library



Jennifer Smith
Accounting



Dana Watkins
Information Technology



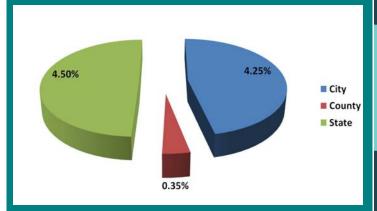
Mary Williams
Public Transportation



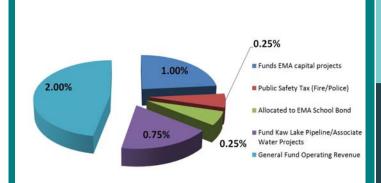
ACCOUNTING

The major revenue source is sales tax. Enid's tax rate is 9.1%.

9.1% Sales Tax Breakdown



Breakdown of City's 4.25% Sales Tax Portion



Other General Fund Operating Revenue Sources

Franchise Fees (ONG, OGE, SBC, Suddenlink)
Remaining Revenues (police fines, permits, licenses,
fees, interest, miscellaneous and grants)
Transfer from Enid Municipal Authority

ANIMAL CONTROL

ANIMALS IMPOUNDED

1074 DOGS 597 CATS 373 OTHER



ANIMALS DISPOSED



172 DOGS 245 CATS 368 OTHER

ANIMALS SOLD

93 DOGS 30 CATS



ANIMALS RESCUED



404 DOGS 275 CATS 2 OTHER

ANIMALS CLAIMED

323 DOGS 25 CATS 3 OTHER



DEAD ANIMALS PICKED UP



190 DOGS 151 CATS 524 OTHER

TOTAL FEES COLLECTED

\$38,250

Community Development Block Grant

CDBG

GRANTS

\$50K - \$100K Thunder Foundation Resurface the four courts and goals

at Don Haskins Park



\$200K Trail Head Project

Recreational Trails Program / Dept of Tourism Project at Don Haskins Park

\$200K Safe Routes to School

Design a short stretch of sidewalks near Glenwood Elementary



PROJECTS

Park Improvements

Don Haskins and Government Springs South

Tennis court resurfacing, softball field improvements, etc.



Homelessness Prevention

Emergency repairs and barrier removal projects

Economic Development

Providing jobs at Northern Oklahoma College through the Section 108 loan.



ALLOCATION



ABOVE: Zoe Kids Cafe receives \$19,707 of CDBG Funds

CODE



381 PERMITS



PROJECTS PERMITTED

INDUSTRIAL

2 New buildings for Johnston's grain

50,000 sqft warehouse transporation partners and logistics

RESIDENTIAL

36 Unit Apartment Complex

52 New Residential Homes

EDUCATION,

Taft Elementary

3 New Classrooms **1** Entryway

Garfield Elementary

10 Classrooms

2 New Restrooms

Enid High School

Life Skills Room Remodel

COMMERCIAL

Casey's General Store

Five Guy's Sports Clips

Maurice's

Stonebridge

Chiropractic Popeye's

Hotworx

State Farm-Jeff Eaton

6,413 Cases worked by Code Enforcement Officers

65% of Violations were: High Grass and Weeds



INSPECTIONS

2,750 Inspections Performed



Community Cultural Event

City of Enid's Parks and Recreation Department hosted its first annual Community Cultural Celebration.



Marshallese War Dance



A Taste of Peru



Tai Kwon Do Dancer



Festival Attendees



BABY, Inc.



Arts and Crafts



Indian Fusion Dance (Bhangra, Bollywood, Hip-Hop)



Cherokee Nation



Jalisco Folkloric Dancers



A Taste of Mexico



Name translation to Korean



Who doesn't like chicken?

COMMUNITY DEVELOPMENT

Providing the review functions of growth, improvement and sustainability of the infrastructure in the Enid community.



BOARD OF ADJUSTMENT VARIANCES APPROVED

LOT SPLITS APPROVED

16 SITE PLANS APPROVED

3 SITE PLANS UNDER REVIEW

4 USE BY REVIEWS APPROVED
RE-ZONINGS APPROVED

HISTORIC PRESERVATION CERTIFICATES OF APPROPRIATENESS APPROVED

Community Development

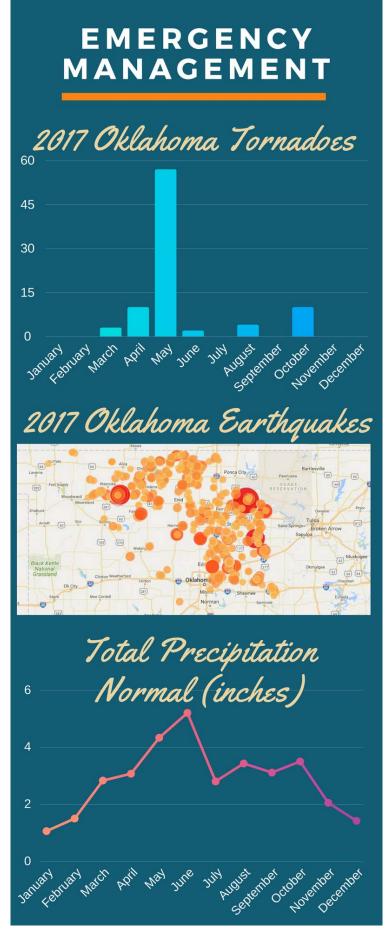
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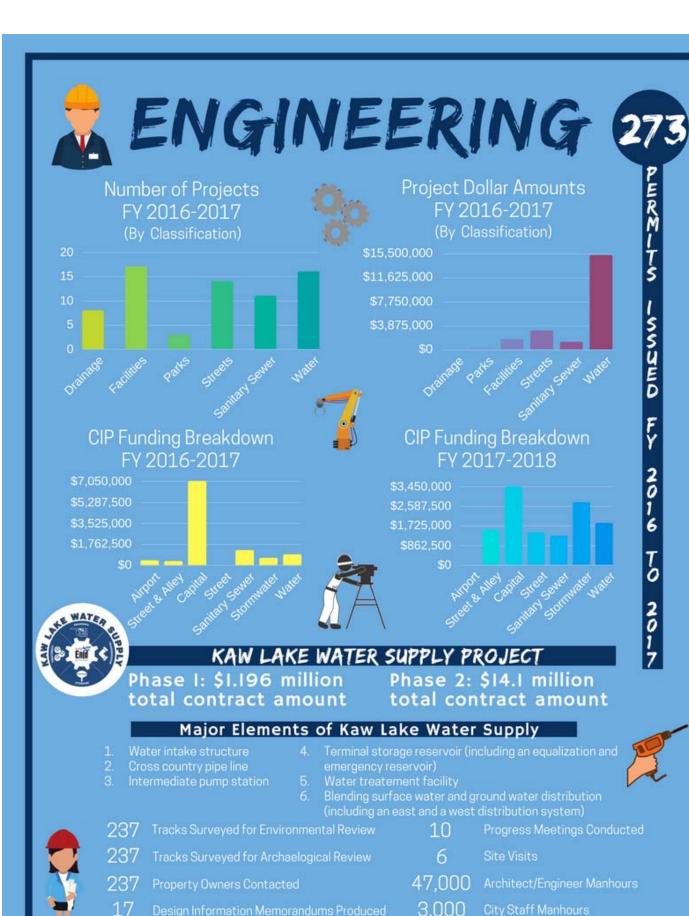
- Completed Office of Economic
 Adjustment Department of
 Defense grant application to
 develop a Joint Land Use Study
 (JLUS) for Vance Air Force Base,
 including Kegelman Air Force
 Auxiliary Field, Woodring Regional
 Airport, related Military Operations, Military Training Routes and
 the surrounding communities.
- Site plans reviewed and approved for Discount Tire and Popeye's Louisiana Kitchen.



- Enid Public Schools was assisted with rezoning for Enid High School to facilitate the new gymnasium and fine arts center.
- Historic Preservation Commission
 utilized Certified Local
 Governments matching funds to
 hire a consultant to prepare
 nomination forms for the National
 Register of Historic Places for
 three separate properties.







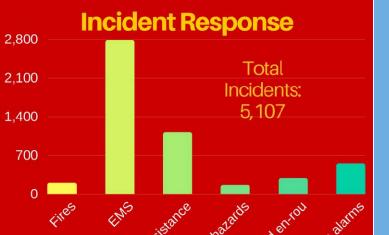


Enid Fire Department



ENID POLICE DEPARTMENT





Fire Prevention Activities

Fire Code Inspections 876
Fire Safety Surveys by Engine Crews 262
Pre-Incident Planning Surveys 150
Fire Code Violations Identified 2,744
Fire Code Violations Repaired 2,084
Burn Permits Issued 94

Other Public Service Activities

- 61 Car Seat Safety Check/Installations
- 13 Fire Station Tours
- 18 Fire Prevention Week School Visits
- 3,160 Fire Prevention Week Packets
 Distributed



Average Response Time: 4m 41 secs

Training

OVER 14,000 hours of certification and education training





16 NEW PATROL OFFICERS



12 NEW PATROL VEHICLES

NEW "STREET CRIMES UNIT"



83 ARRESTS
52 WARRANTS
94 CITATIONS



PART 1 CRIMES

These crimes include: Assault, Auto Theft, Burglary, Homicide, Larceny, Rape, Robbery



12.5%



34 CLASSES
389 STUDENTS
20 AGENCIES
12TH & 13TH CITIZEN POLICE
ACADEMY CLASS

Enid Public Library \$107,500 150,000+ **Grants** Library **Awarded Patrons** 120,398+ 150,000+ Digital Books Books Circulated Circulated 1,472 3,256 **Programs Patron Attended** Requests 3,034 100,478 **New Library Database** Cards Usage Created

ENID PUBLIC TRANSIT

2017 STATISTICSFIRST THREE QUARTERS

NUMBER OF TRIPS

40.888

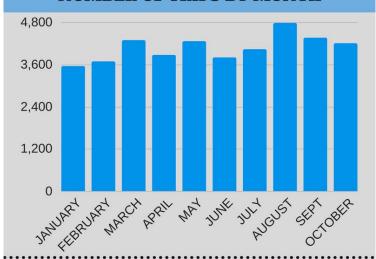
CANCELLATIONS

4,921

SAME DAY (\$5 TRIPS)

1,321

NUMBER OF TRIPS BY MONTH



2017-2018 FISCAL YEAR STATISTICS

FIRST QUARTER REVENUE (JULY 1 TO SEPT 30)

\$20.411 PASSENGER FARES

\$1,620

ADVERTISING

580-233-RIDE (7433)



Major Projects

- Use parking ramp adjacent to the previously built Joint-Use hangar to meet continued demand for parking space—especially for the military during weekends. Total cost was \$516,000 of which:
 - FAA grant \$300K
 - Oklahoma Strategic Military Committee - \$166K
 - Airport Fund \$50K
- Began preliminary work in preparation for a crack-seal project on our cross runway to be undertaken during summer 2018 with FAA funding.
- Designed and generated plans and specs for new airport terminal to be built beginning in spring 2018. Total cost of terminal estimated at \$1,800,000 of which:
 - Previous Tenant Donation -\$500K
 - Oklahoma Aeronautics Commission - \$500K grant
 - OSMPC (for a joint-use planning room) \$300K
 - Airport Fund \$500K.



FLEET MANAGEMENT

SERVICING CITY OF ENID FLEET



MEADOWLAKE GOLF COURSE Stats

Restructured
Course
Operations with
Positive Financial
Benefit at
\$90,000

20% Increased Membership 17,000 Rounds of Golf

Giving Back

Fundraisers benefiting:
March of Dimes
Shriners Club and Brookdale
Senior Living Alzheimer Research

Camps and Tournaments

132 Men's Golf Association Members 5 High School Tournaments Hosted

Official Home Course for: Enid High Teams Pioneer-Pleasant Vale Teams



Restaurant - New Menu Items
Weekend Beverage Cart
Updated Color Scorecards
2 New On-Course Restrooms
30+ Damaged Trees Removed
4 Access Gates Built
25 Water Irrigation Leaks Repaired
Moisture Meters Implemented

HUMAN RESOURCES

RECRUITING, RETAINING, REWARDING, & RETIRING!

RETAIN

RECRUIT!

150 HEALTH SCREENINGS AT ANNUAL HEALTH FAIR



92 NEW HIRES

7 NEW POSITIONS

12 UPDATED POSTIONS

435 TOTAL APPLICANTS



HEALTH INSURANCE PREMIUMS REMAIN UNCHANGED

8.57%
DEFINED BENEFIT PLAN NET
INVESTMENT RETURN YTD

\$14.6 MILLION FUNDS INVESTED IN 401 (K) PLAN

78%
401 (K) PLAN
PARTICIPATION RATE

90 FLU SHOTS AT ANNUAL FLU SHOT CLINIC

NEW PARTNERSHIP WITH INTEGRIS BASS BAPTIST HEALTH CENTER



REWARD!

15

\$6,671

TUITION REIMBURSEMENT

E

62 SERVICE AWARDS 6 EMPLOYEES RETIRED

DARL THORP TECH SERVICES 25 YEARS ROY ROBINS TECH SERVICES 29 YEARS

STEVE BARTLEY FIRE DEPT 26 YEARS RICKY GRIFFITH FIRE DEPT 35 YEARS

JACK MORRIS POLICE DEPT 28 YEARS LINDA PARKS
RECORDS & RECEIPTS
45 YEARS

RETIREMENT PLAN AMENDED
CHANGING THE VESTING SCHEDULE TO 10 YEARS

STEP PAY PLAN DEVELOPED FOR AFSCME ELIGIBLE EMPLOYEES

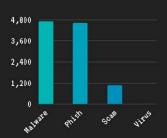
MODEL BALANCE FUND ELECTED AS DEFAULT 401 (K) PLAN

INFORMATION TECHNOLOGY

STATISTICS

15 MILLION EMAILS PROCESSED

245,000 CLEAN MESSAGES **DELIVERED**



HELPDESK TICKETS WORKED

PRODUCTION STORAGE **INCREASED FROM** 29.8TB TO 66.2TB WITH **NEW STORAGE** AREA NETWORK.

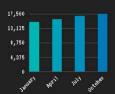
52 MACHINES DEPLOYED





260 TERABYTES OF DATA BACKED AND CURRENTLY ARCHIVED

DATA COMPRESSED AND DE-DUPLICATED DOWN TO 17 TERABYTES OF ACTUAL SPACE CONSUMED



INITIATED NEW SECURITY AWARENESS TRAINING



(Waller School)

Block of Sidewalk (Adams School)

M/F Restrooms at Kellet Park South

\$303 THOUSAND Improvements

Spent on



Providing Quality of Life in Enid



MOW & MAINTAIN

24 parks17 properties44 other sites

446.3 acres/wk

FACILITIES

restrooms 2,496 cleanings

FIELD PREPARATIONS

1,135 baseball & softball \$150 football \$590 soccer

CHAMPLIN POOL

56 days open5,278 admissions40 private events

SPECIAL EVENTS

permitted and worked

TRAILS

7.16

miles maintained

TREES

72

planted

HERBICIDE

7,584

gallons applied

COMPLETED PROJECTS

South Govt Springs Upper Tennis Court Picnic Shelter support Post installation Installed 2 Youth Baseball/Softball Fields Govt Springs irrigation installation Electrical repairs to field lighting 2 ADA tables/concrete pads at Ambucs Park Refurbished Exchange softball fields Automated Chlorinator Installed ADA lift Installed at Champlin Pool

PROJECTS STARTED

Don Haskins Revitalization
Meadowlake Miniature Golf Building
Don Haskins Tennis Court
Kellet North Restrooms
Meadowlake Horseshoe Court
Crosslin Softball Complex
South Govt Springs Softball Irrigation
South Govt Springs Football Irrigation

1ST ANNUAL COMMUNITY CULTURAL CELEBRATION

1,200+ attendees and participants

MOVIE IN THE PARK

hosted at Glenwood park



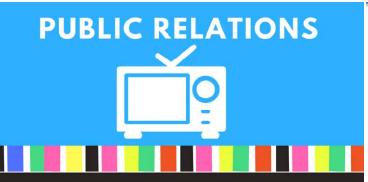












ETN PROGRAMMING

Over 100 Videos Produced

City Connections, PSAs, Promotional Videos, Community Spotlight, Community Talk, Weather, Infomercials, Plainsmen Football, et. al.

NEWSLETTERS & PRESS RELEASES

Over **200 Press Releases** and written pieces of communication distributed, including a **monthly electronic newsletter**.



SOCIAL MEDIA



Over **2000 postings** on City of Enid social media.









GOOD MORNING ENID

Recorded **49 GME Shows** and had **3 replays**. The third year of GME ends with a total of **150 LIVE TV shows to-date**.



WEEKLY RADIO PROGRAMS



Provide city government updates weekly on **KGWA** and **KOFM**.



The Public Relations/Marketing/ETN
Department provides appropriate,
consistent, relevant, responsible, and
timely communication to internal
and external constituents.

- Received the Award of Excellence from City-County Communications Marketing Association for "Trash Talk."
- Mayoral Proclamations created and presented to recipients at city council meetings.
- Good Morning Enid, Enid's only LIVE Thursday television show, features news, weather, and sports.



ETN enjoys partnership with the OKC Thunder.

Mascot Rumble on the TV set.

PUBLIC UTILITIES

SOLID WASTE & LANDFILL

900,000

99.157

2.772

Residential Trash Polycarts Emptied

Tons Received at Landfill FY 2016-2017 Green Yard Waste Carts Emptied

96,564 Commercial Dumpster Locations Served

residential trash truck

New Mack 2 New Peterbuilt residential trash trucks

2.500

Gallons of Diesel Used Per Week 1 New

1 New Mack commercial trash truck

Caterpillar 623 scraper



WATER PRODUCTION

2.200

2 Water Main Repairs 1 Air Relief Repair

Demolish/Disconnect 10 Old Well Houses

(Cleo Springs)

In-House Water Samples

2 Service Line Repairs

608 Line Locates

63 After Hour Tested

Well House **Piping Repairs** 600 Bac-T Samples Collected

22

5 Well Pump Replacements 9,000' New Water Line Installed

30" Manifold Pipe Rehab'd

Call Outs

Special Water Samples Tested

WATER RECLAMATION FY 2016 - 2017

2.320 MG

Water Treated at Wastewater Treatment Plant

501

Meter Leaks

Everbridge

187

Water Mains and Service Lines

Notification System

7380

Locates

Implemented



RECYCLE CENTER

2 **New Balers**

\$18K Funds through DEQ program

RECORDS AND RECEIPTS

UTILITY CASH RECEIPTS

156K

BUSINESS LICENSES **PROCESSED**

RECEIVABLES PAYMENTS PROCESSED

PERMIT PAYMENT PROCESSED

1,120

1,382

MISC **PAYMENTS PROCESSED** **GARAGE SALE PERMITS**

1,454

MOWING & CLEANING LIENS FILED

MEETING **AGENDAS POSTED**

369

283

INTRADEPARTMENTAL DAILY **DEPOSITS PROCESSED**

- SAFETY-

TRAINING **TOPICS PROVIDED**

TRAINING CLASSES **PROVIDED**

TRAINING







CERTIFICATIONS PROVIDED

REPRESENTATIVE **MEETINGS** CONDUCTED





AUTOMATED EXTERNAL DEFIBRILLATORS PURCHASED

RANDOM DRUG & ALCOHOL SCREENINGS CONDUCTED

TOOLBOX SAFETY TALKS PRESENTED TO DEPARTMENTS





CONDUCTED **RANDOMNLY SELECTED**

IN SCREENINGS

Storm Water and Roadway Maintenance

Mowing Ditches and Road sides

1,600 Acres per trip. 6 trips around Enid

Grading Roads

1,217 miles

Potholes

13,160 potholes patched

Drainage Improvement

Cedar Ridge Addition

500 W Oxford

800 Overland Trail

10th St 1200 N. 30th

Southgate Rd

1700 N. Monroe

Moore & Adams
Spruce &
Meadowbrook
Garland Rd

Roadway Improvement

4 miles shaled & rock

Sweeper Route

260 miles

Asphalt

400+ tons of asphalt

Crack Sealing

Oakwood Rd

(Indian Dr to Willow Rd)

Cedar Ave

2nd St. to 4th St.

E. Pine Ave

2000 block







TECHNICAL SERVICES

HVAC & PLUMBING

- Install **new AC** for Enid Fire Station #5
- Balance drainage & vent system at Convention Hall to combat odor problem
- Upgrade lift pump at Administration Building
- Install new commercial washer & dryer at Convention Hall
- Install new heaters at Golf Course

SIGNS & STRIPING

- Wayfinding sign project
- Bicycle and mural signs for Main Street Enid
- Street striping with new paint truck
- Created thermoplastic school crosswalks, stop bars and installed preformed arrows

SYSTEM INTEGRATION

- New Security Cameras systems installed at Parks Department & Champlin Pool
- Champlin Pool Pump controls upgraded to new VFD system
- New omni directional, solar
 powered storm siren installed at
 David Allen Ball field
- New water leveling transducers replaced and installed
- SCADA system expanded to cover 4 Carrier water wells to make them automated
- Four weather stations replaced with new/updated ones around the City of Enid

CONCRETE & CARPENTRY

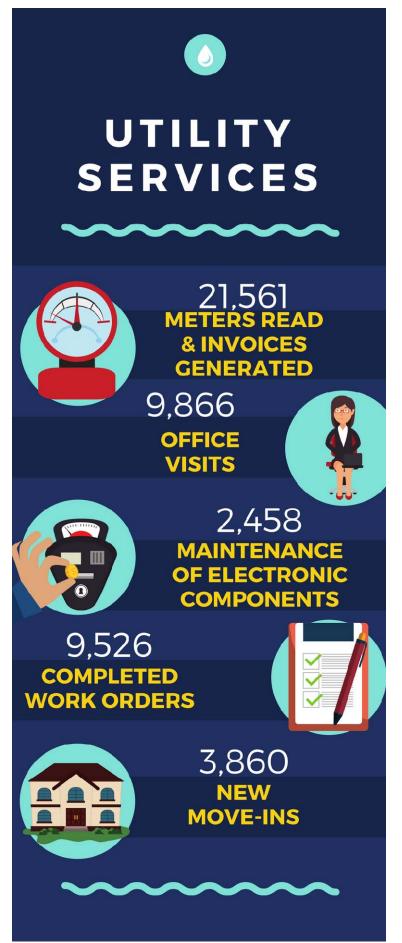
- · Completed Elm St. project
- · Willow St. bridge deck replaced
- Walnut table built for the Enid Television Network studio
- Marcus James Room remodeled at the Library
- **Drainage issue** corrected on Wilson St.
- Cavern repaired next to a manhole on Independence Ave.
- Above ground drainage corrected at Champion park

WELDING & FABRICATION

- Fabricate poles for the wayfinding signage
- Fabricate supports for several catch basins
- Fabricate handrails

TRAFFIC CONTROL

- New traffic cabinet, LED lights, and detection system installed at Garriott and Johnson
- New traffic cabinet, LED lights, battery backup system, and detection system installed at Garriott and Cleveland
- Future expansion **new wire pulled** at Chestnut & Cleveland
- New LED lighted street signs installed at Garriott & Johnson, Garriott & Cleveland, and Garriott & Hoover



Various City Events



Doggie Dip at Pool



Arbor Day Celebration



Cherokee Strip Celebration



17th Annual Indian Pow Wow



Observing Solar Eclipse



July 4th Employee Picnic



Community Resource Fair



EngageOK Conference



State Arbor Day Celebration



Congressional Presentation



City-wide United Way Chili Cook off

Mayor and Commissioners on the Move



Legislature Meeting with City of Enid Leadership February 2017



Enid Day at the Capitol February 2017



State of the City Address May 2017



Independence Day Employee Cook-out
July 2017



Prairie Flats Apartments Ground Breaking August 2017



Oklahoma Aeronautics Commission Press Conference August 2017

Enid: A Community of Partnerships



Nancy Currie-Gregg Observatory Dedication EHS Principal, Mayor, Honoree, EPS Supt February 2017



Colonel Lee Gentile (Vance AFB) on Good Morning Enid August 2017



COE Employees Stephanie Carr & Michael League participate in Leadership Greater Enid August 2017



Koch Fertilizer donates \$5,000 to Enid Fire Department September 2017



City employees and United Way Director
United Way PSA by ETN
September 2017



New Inductees pose for a photo in the Walk of Fame Lobby at the CNB Center September 2017





E pluribus unum; out of many, one

The City of Enid Engineering department is one of 35 departments committed to one goal: providing the best customer service to our citizens. Each day, we strive to provide essential services including police and fire to everyone in our community and at the highest level of professionalism. From all of us here at the City of Enid, it is a pleasure to serve you!

