

CITY OF ENID 2019

ANNUAL REPORT

THIS ANNUAL REPORT HIGHLIGHTS THE MANY SUCCESSES OF 2019 IN THE ENID COMMUNITY AND WAS PRODUCED BY THE CITY OF ENID COMMUNICATIONS DEPARTMENT.

PAVING THE FUTURE

Road Construction

\$4.5 Million

Road Maintenance

\$655 Thousand

Water Improvement

\$10.1 Million

Stormwater Improvement

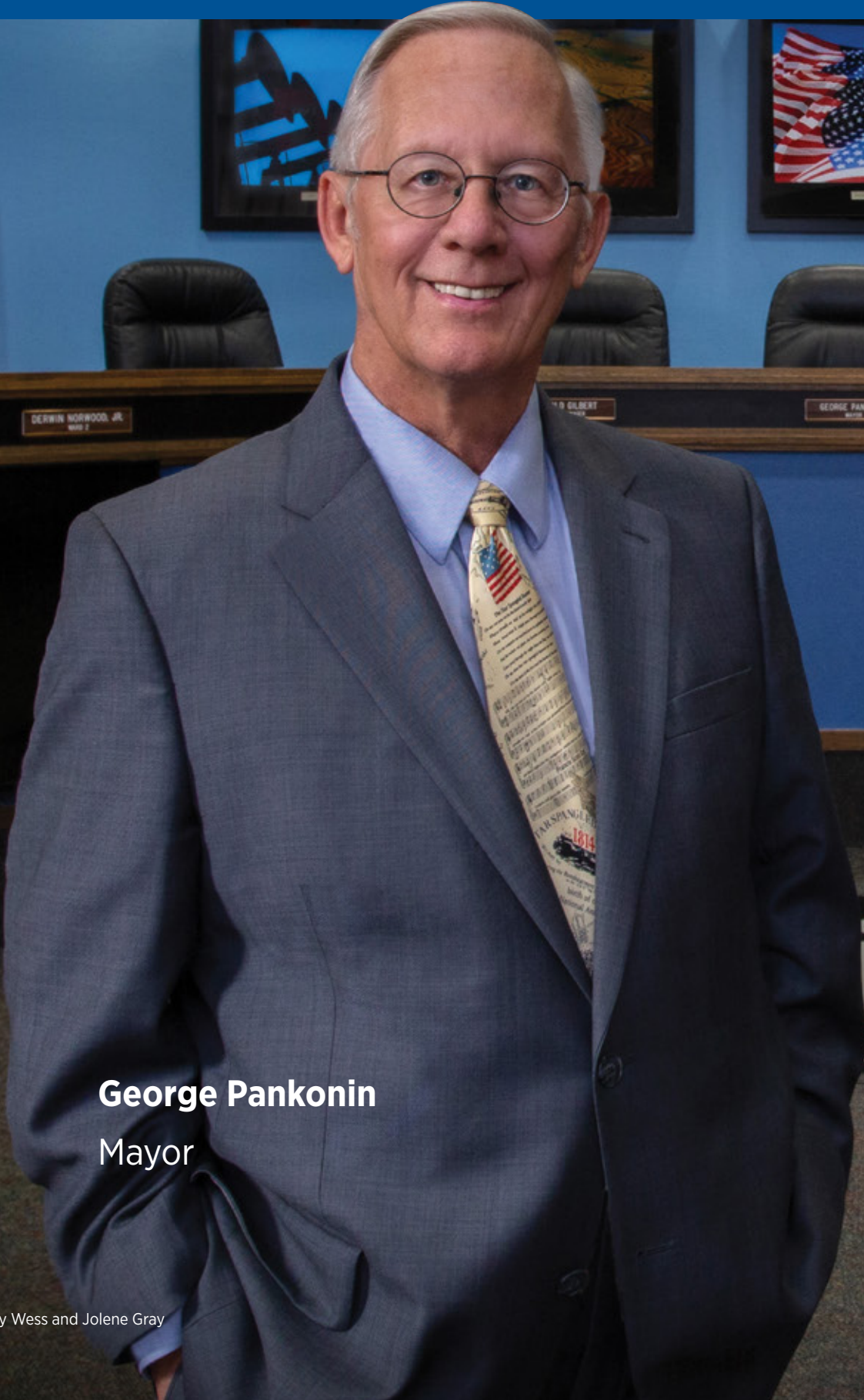
\$1.16 Million

Sewer Improvement

\$780.9 Thousand



City Government



George Pankonin
Mayor



Jerry Allen
Ward 1



Derwin Norwood
Ward 2



Ben Ezzell
Ward 3



Jonathan Waddell
Ward 4



Rob Stallings
Ward 5



David Mason
Ward 6



Jerald Gilbert
City Manager

The City Charter serves the same function as the constitutions do for the states and federal government. The Charter was adopted in 1909 and has been amended many times. Amendments require and affirmative vote and an election called by the City Council.



Scott Morris
Assistant City Manager

Message from Mayor



Enid's success has sent ripples of recognition throughout Oklahoma and beyond. I want to recognize and thank the City Employees for the quality service they provide to the community. Their collective dedication has no doubt played an important role in Enid's accomplishments and success for 2019.

I'm proud to share that Enid ranked number 1 on "Best Cities to Live in Oklahoma," by the Chambers of Commerce. Enid also led in MSN's "Best Place to Live in Oklahoma on \$50,000 salary". Our business culture landed Enid on the Wallethub's "Best Small Cities to Start a Business" in 2019. The District Development had made tremendous progress and I want to note that our neighbors to the south have achieved an array of success this past year as well. Director of Enid Woodring Regional Airport, Deidre Gurry, was in the spotlight receiving the first Geraldyn Cobb Award. Looking back on 2019, there were many special moments where Enid shined. I can say with humble pride that Enid is and has always been a great city.

The community of Enid is one of rich culture and diverse potential. It is a great time to be in Enid, Oklahoma! Moving forward into the year 2020 we press on building a sustainable and vibrant city.

George Pankonin
Mayor

Message from City Manager



The City's drive to improve infrastructure and quality-of-life while providing public safety is my top priority! I am so proud of the efforts of the City team over the past year working diligently to complete projects that further these goals. City employees are dedicated, hard-working people who ensure that we have clean water to drink, our sewage and trash are removed, our traffic lights work, potholes are filled, the City Code is followed, parks are improved, recreational opportunities offered, virtually any book is offered at the library, a regional airport is operated, Vance Air Force Base is wholeheartedly supported, the transit is offered and operational, and that so many more services are provided.

I'm especially proud of all the capital projects furthered and completed in 2019 such as the Cleveland/Chestnut road widening, Broadway Avenue reconstruction from 16th to University, the Leona Mitchell bridge rehabilitation, the Highway 81 bridge overpass, the Kaw Lake Water Supply Phase 3 work, new traffic signal detection and integration, wayfinding signage, new airport terminal, the new soccer complex, and so many more.

There were many notable economic development ongoing efforts at the District and the Westend Marketplace; and the old K-mart building was redeveloped. City staff produced many community events to enhance the quality of life in the community. Enid was recognized nationally by various organizations. Clearly, Enid became an even better place to live in 2019!

As we enter a new year and decade, I want to thank and recognize the Mayor and City Commissioners for their leadership, vision and direction in making Enid a better place for everyone in 2019 and beyond. Their volunteer efforts are commendable and necessary to get us to where we want to be. I also want to thank the residents and many organizations in the City that work together to achieve the collective goal of making Enid a great place for businesses, families, and a place to call home!

Jerald Gilbert
City Manager

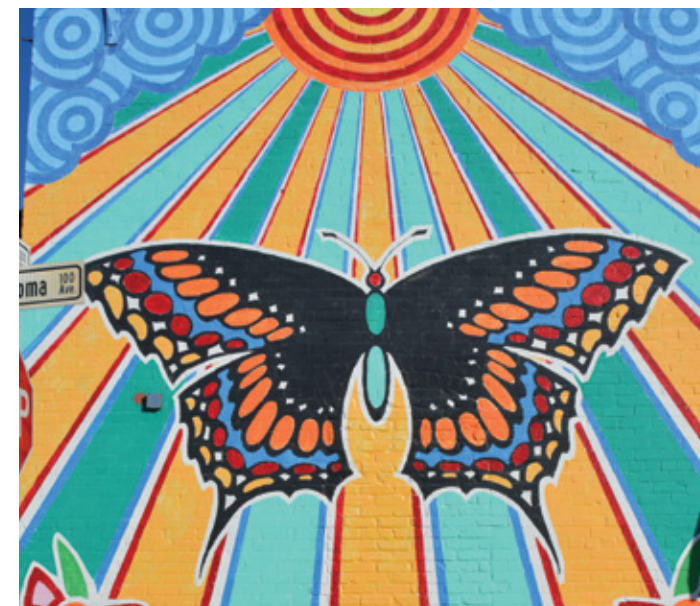


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Community Partnerships & Highlights

Enid/Vance Scholarship Program

The City of Enid, in conjunction with the Vance Development Authority (VDA), created a scholarship program to provide educational opportunities for Vance personnel; their spouses and dependents; and Department of Defense civilian employees.

Twenty-five years later, the program has provided over \$1 million in scholarships and textbooks to Vance members. The City budgets \$30,000 annually for the program.

Employment for Vance Families



Military Spouses employed with the City of Enid

The Enid community and Vance work together to help military families find employment.

The Enid community has long recognized that military families bring a unique perspective, work ethic, and talent to its local workforce. The City and Vance Air Force Base Airmen & Family Readiness Center work with local businesses to advertise and fill open position with these talented individuals. Each week an employment newsletter is sent to those seeking employment or volunteer opportunities.

Walk of Fame

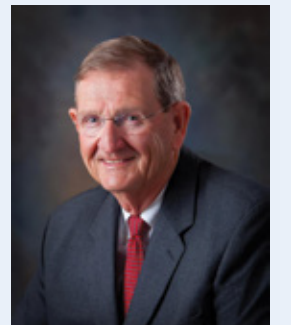
The Enid Walk of Fame award is bestowed upon individuals who have:

- demonstrated a lifetime of service to the community,
- have made an extraordinary contribution, or
- have performed an act of selflessness or statesmanship for Enid.

Each year, this annual award is presented by the City Council during the Cherokee Strip Days, a celebration commemorating Enid's pioneer spirit and heritage.



Owen K. Garriott



Bill Shewey

The City of Enid honored Owen K. Garriott and William E. "Bill" Shewey at the Walk of Fame ceremony held on Saturday, September 14, 2019 at the Stride Bank Center.

Community Events

The City of Enid sponsored several community events to enhance the quality of life of Enid, such as, the Community Cultural Celebration, the Haunted Gym, the Fast and the Furriest, and Christmas in the Park.



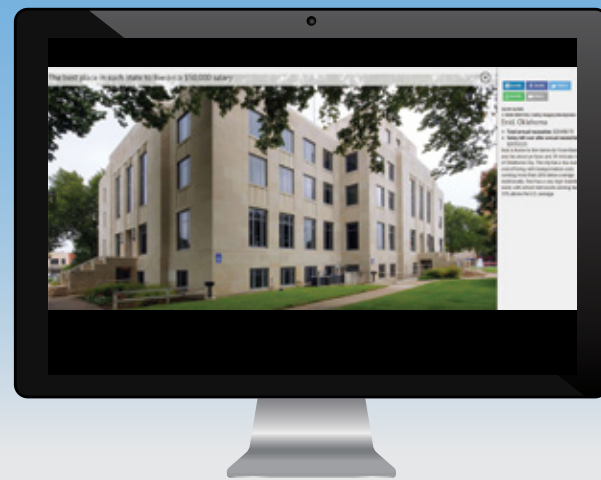
Awards, Achievements and Recognition

Enid Ranked #1 Best City to Live in Oklahoma



SOURCE:
<https://www.chamberofcommerce.org/best-cities-to-live-in-oklahoma/>

Enid Ranked Best Place to Live in Oklahoma on \$50,000 Salary



SOURCE:
<https://www.msn.com/en-us/money/realestate/the-best-place-in-each-state-to-live-on-a-dollar50000-salary/ss-AAG3Hvr?ocid=spartandhp#image=38>

Enid Ranked #22 Best Small City to Start a Business



SOURCE:
<https://www.wallethub.com/edu/best-small-cities-to-start-a-business/20180/>

Oklahoma's Official Veterans Memorial featured on *Discover Oklahoma*



SOURCE:
<https://www.discoveroklahomatv.com/episode/11-09-2019>

Airport Director Deirdre Gurry Receives the First Ever Geraldyn Cobb Award of Oklahoma Military Aviation Distinguished Service from *The Ninety-Nines, Inc.*

On November 1st, the 3rd Annual Oklahoma Women In Aviation and Aerospace Day celebration, sponsored by AAR, was held at Will Rogers Airport. During this event, the Oklahoma Chapter of The Ninety-Nines® and organizers of the Oklahoma Women in Aviation & Aerospace Day event presented the first ever Geraldyn Cobb Award. The award was made to honor those who have excelled in their vocation and dedication to military aviation progress and development in the state.

The Ninety-Nines® is an international organization of licensed women pilots from 44 countries with headquarters at the Will Rogers World Airport in Oklahoma City, OK.

Deirdre Gurry, a native of Pennsylvania, was commissioned in 1999 through the Air Force ROTC program at Wilkes University in Wilkes-Barre, PA. She served as the Commander of the 8th Flying Training Squadron and was a T-6 Instructor and Evaluator for the base. Gurry retired from active duty August 1, 2019 at Vance Air Force Base. She now serves as the airport director for Enid Woodring Regional Airport (KWDG) in Enid, Oklahoma.



Deirdre Gurry | Enid Woodring Airport Director

Sustainability and Transparency

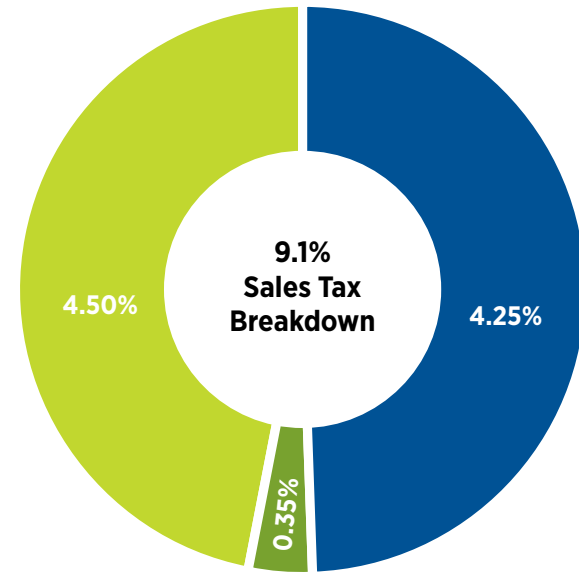
The financial functions of the City of Enid are centralized for efficiency and compliance with legal and professional requirements.

The Accounting staff provides strategic management of the city's finances and conducts the financial business of the organization. The financial services performed include financial analysis, budget preparation and reporting, accounts payable, accounts receivable, payroll, annual audit preparation, and treasury management.

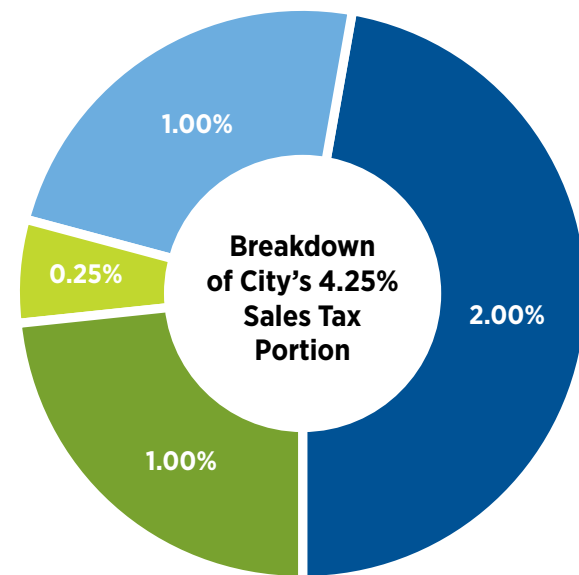
The City of Enid's fiscal year is July 1 to June 30

Statistics

- Utility Payments – 214,219
- Alarm Systems Registered – 1,373
- Restaurants Licensed – 130
- Contractor Licenses Issued – 241
- Receivables – 986
- Permits – 1,484
- Garage Sales – 1,073
- Mowing Liens – 399
- Agendas Posted – 282
- Intradepartmental Deposits – 2,100+
- Ordinances – 908 scanned
- Bid Solicitations Distributed – 32
- Publications – 140



■ City ■ County ■ State



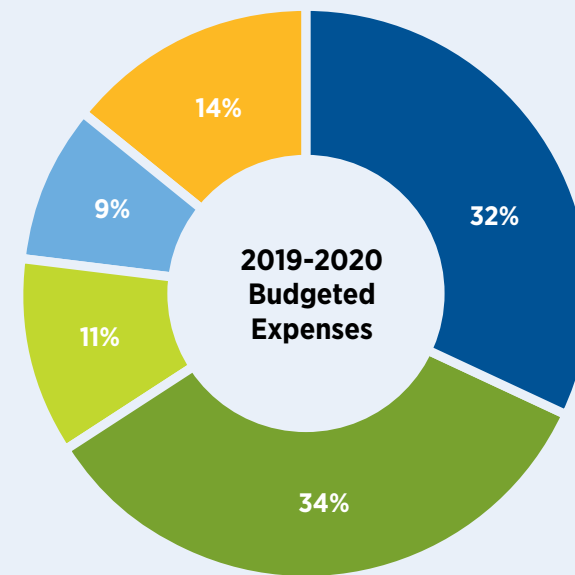
■ General Fund Operating Revenue ■ Public Safety Tax (Fire/Police)
 ■ Funds EMA Capital Projects ■ Fund Kaw Lake Pipeline / Associate Water Projects

City Payroll: The City of Enid paid an average of 437 employees for 26 payrolls, totaling \$21,195,543.38.

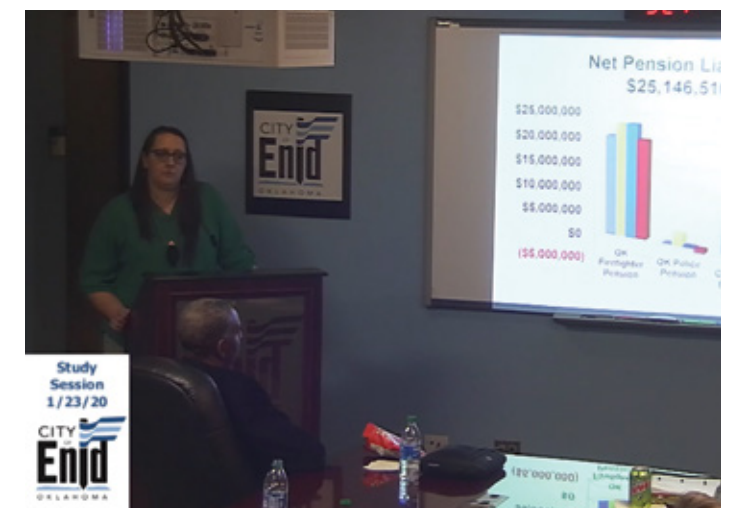
City Accounts Payable: This office paid a total of 13,175 invoices, totaling \$63,068,106.32.

Chief Financial Officer: The city's chief financial officer manages investments of 197 certificates of deposits totaling \$47,098,000.

Sales Tax: The City's major revenue source is Sales tax. The City collected \$50,534,904.46 in sales tax for 2019. Of this amount, \$28,011,115.86 was dedicated to specific debt and Capital Improvement Program (CIP) projects.



■ General Fund ■ EMA/Debt Service ■ Other Funds ■ Public Safety
 ■ Capital Funds



Internal Service and Support

Human Resources Department

Statistics

- Recruited vacant positions – 170
- New Hires – 98
- Hosted 4 blood drives – 54 donors
- Flu Shot Clinic – 136 employee flu shots given
- Health Claims - \$4,563,543
- Stop Loss Reimbursement - \$51,236
- Mentored four summer interns

Strides toward the future

- Major restructuring of health benefit offerings
- Audit of claims and prescriptions
- Utilized social media for internship recruitment
- Enid High School Works Intern program: First Year Participation ended in May with 3 interns; Second Year Participation began in August with 3 interns.
- Online training system moved from SGR to LocalGovU; allows the City of Enid to develop customized training.
- Health Fair Step Challenge – 27 participants; 6,278,609 steps
- Health Fair: 13 vendors, 250 attendees, 175 health screenings
- Bi-Annual EEO-4 Report completed and submitted to the United States Equal Employment Opportunity Commission.



Retirements

- Lonnie Thomas**
Master Mechanic - 34 Years!
- Tim Schultz**
Concrete Technician - 38 years!
- David Cross**
Heavy Equipment Operator - 37 years
- Juanita Gates**
Permit Technician – 16 years!
- Robert Watkins**
Residential Operator – 42 years!
- Robert Hitt**
City Engineer – 37 years!
- Mark Pettus**
Police Officer – 26 years!
- Duane Andrews**
Police Officer – 24 years!
- Mary Shaklee**
Library Deputy Director – 33 years!
- Justin McAlister**
Enid Fire Department – 25 years!
- John Norman**
Construction Inspector – 14 years!
- Dan Ohnesorge**
Airport Director – 11 years!
- Steve Kime**
Director of Marketing & PR – 6 years!
- Corbin Baker**
Fire Deputy Chief - 32 years!

Information Technology

Statistics

- 1327 helpdesk tickets worked.
- 11.8 + million emails processed
- 246,000 emails delivered as clean messages.
- 11.6 million emails blocked as threat messages (virus, spam, known bad).
- 9979 Terabytes of data backed up
- 195 Terabytes of data archived
- 70 laptop/desktop computers Imaged and deployed
- Pulled new network cable
- Located and moved network equipment from old terminal to new airport terminal.

Strides toward the future

- Replaced two servers.
- Upgraded point-to-multipoint wireless systems.
- Replaced unsupported firewall hardware at City Hall and the Public Library.
- Started instructor led Security Awareness Training.
- Imaged and deployed 70 laptop/desktop computers.
- Pulled new network cable located and moved network equipment from old terminal to new airport terminal.
- Configured and installed a new gigabit microwave system from the Stride Bank Center to the Service Center.
- Upgraded 20 servers to the latest operating system.
- Deployed and upgraded the redundant Exchange email servers.
- Upgraded backup storage at City Hall.
- Installed three new wireless point-to-point systems at Visit Enid, Meadowlake Golf, and a remote Police site.



Julia Brown



Mike Murray



Ken Coker



Dana Watkins

Improvements in Infrastructure

Engineering

Statistics

- Permits Issued - 177
- Site Plans Approved - 15

Strides toward the future

- **Kaw Lake Water Supply (KLWS) Program:** KLWS had an acquisition strategy shift towards the beginning of 2019, which prompted the CMAR selection.
- **Bridges:** The completion of Leona Mitchell Bridge was an exciting highlight. However, it wasn't the only bridge that opened in 2019. Also included were the West Willow Box Structure and the bridge near Breckinridge and 30th.
- **Parks:** Improvements were completed at Lions Park and Don Haskins Park. Additionally, a new parking lot was built at Crosslin Park to support the softball field expansion. The Meadowlake Park Boat Dock opened Summer 2019 with the addition of paddleboats.
- **Bidding Software:** The engineering department switched to a new bidding software at the beginning of 2019. Over the course of the year, it has proved to be very useful and has helped our solicitations reach more vendors.
- **Roads:** There was continued progress on the Cleveland/Chestnut intersection widening project. The mill and overlay project was completed on Broadway between 16th Street and University Avenue. Two local streets were reconstructed: West Indiana Avenue and West Harvard Avenue.
- **Soccer:** Progress on the new soccer complex included the installation of sewer and water lines.
- **Landfill:** Construction was completed on a new five acre landfill cell.



The City Council made a site visit to Kaw Lake to examine the site where the intake structure will be placed.

Water Production

Statistics

- Gallons of Water pumped - 2,720,668,000
- Service line repair - 1
- Dead end line flusher installed - 28
- Piping repair in well house - 6
- Cimarron terrace meter replacement - 30
- Demolish, and disconnect old well houses - 2
- Line locates - 819
- Bac-T Samples collected - 720
- In house water samples tested - 2300
- Special water samples collected - 104
- After hour call outs - 138
- Well pump replacement - 2

2,720,668,000
Gallons of Water Pumped



Utility Maintenance

Statistics

- Water treated at Wastewater Treatment Plant - 2,217 MG
- Meter Leaks - 1074
- Water Mains and Service Lines - 274
- Locates - 6249

Improvements in Infrastructure (cont.)

Stormwater and Roadway Maintenance

- Pot Holes Filled - 10,600
- Roads Graded - 945 miles
- Roads Swept - 1,620 Miles
- Asphalt Surfaces Repaired - 8
- Crack Seal - 12 miles
- Mowing - 6,000 acres
- Stormwater: 74 after-hour call out's - 43 tasks completed
- 54TH & Willow Intersection: \$29,332.13
- Library Brick Wall: \$3,650.00
- Clairemont & Whipporwill Intersection: \$15,450
- 1013 E. Pine: \$8,125.00
- Meadowbrook & Cottonwood Intersection: \$17,500.00
- David Allen Ball Field Sidewalk: \$25,850.00
- Cogdal & Watson Intersection: \$16,850.00
- 1801 Live Oaks: \$12,850.00
- 2421 W. Cherokee: \$10,100.00
- 333 Old Trail: \$10,780.00
- Cleveland & Kelly Dr. Intersection: \$44,475.00
- Van Buren & Seneca Intersection: \$18,500.00
- Van Buren & Ramona Intersection: \$18,500.00
- Van Buren & Sunset Intersection: \$18,500.00
- Van Buren & Wabasha Intersection: \$18,500.00
- Cleveland & Sioux Intersection: \$23,475.00
- Cleveland & Ottawa Intersection: \$17,493.00
- Beverly & Hayes Intersection: \$24,850.00
- Cedar Ridge: \$24,850.00
- Jefferson & State Intersection: \$9,585.00
- 1208 W. Poplar: \$18,850.00
- 700 E Park Intersection: \$41,850.00
- 7TH & Garriott Intersection: \$28,850.00
- 605,610 N. 8TH: \$16,885.00
- 100 S. 2ND Curb & Gutter: \$19,649.00
- 412 S. Washington: \$7,850.00
- 802 S. Hayes: \$23,875.00
- Carson Rd Mall Access: \$23,725.00

Total Stormwater and Roadway Maintenance Expenses \$550,749.13



Technical Services and Building Maintenance

System Integration: System Integration has steadily monitored and responded to various alarms, from our water well fields out West, to our lift stations around town. They assist IT with tower communications, including climbing those really tall towers! They have updated the Landfill and Service Center Security Camera systems and assisted our Traffic and Electrical group as needed. Updates and additions to storm sirens are progressing.

Traffic Control: Traffic Control has invested in a new traffic detection system at highway 412 and 42nd street, improving the flow and eliminating unnecessary delays. We also installed and programmed 15 new Traffic Control Systems; Econolite Cobalt Controllers, along the Garriott and Van Buren Corridors.

Sign group: The Sign Group replaced many street, directional, traffic, and stop signs all around the city. The team also provided signs for over two dozen special projects, including the Haunted Gym, Watermelon Campbell Park, and Christmas in the Park. Progress was made on the Way-Finding Sign Project. Crews finished the downtown parking sign and signs along Independence.

Street Markings: Crews were very busy painting streets. Since March, the team put down 6,500 gallons of yellow and white paint for lines, crosswalks, curbs, and end-caps. Workers painted 1,589,934 feet of lines!



Progress in Economic Development

Statistics

- Board of Adjustment Variances Approved – 12
- Board of Adjustment Variances Withdrawn - 1
- Lot Splits Approved – 5
- Site Plans Approved – 12
- Site Plans Under Review – 4
- Use by Reviews Approved – 2
- Re-Zonings Approved – 13

Strides toward the future

Developments: Swadley's (redevelopment of the old western Sizzlin); a new Jiffy Trip at Garland and Owen K Garriott; Wendy's east of McAlister's on Owen K Garriott Road; Tractor supply in the old K-Mart building; and Family Pharmacy at 9th and Owen K Garriott Road.

The District: The former Lahoma Addition was replatted as "The District" which will be developed into six commercial lots including a Jiffy Trip, Colton's Steak House and Hideaway Pizza.

Apartment Complexes: 60 apartments at Manor on Willow; 50 apartments at Tennyson Manor on South Wheatridge.

Nextlink: A new rural wireless company, Nextlink, located to Enid.

Telecommunication: Ordinances were approved in May which completed the Joint Land Use Study (JLUS) strategy Vertical Obstruction (VO) 1B, which was to develop telecommunication ordinances.

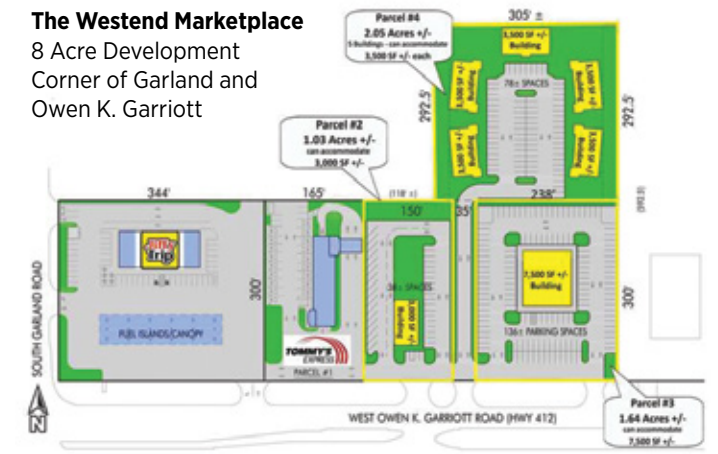
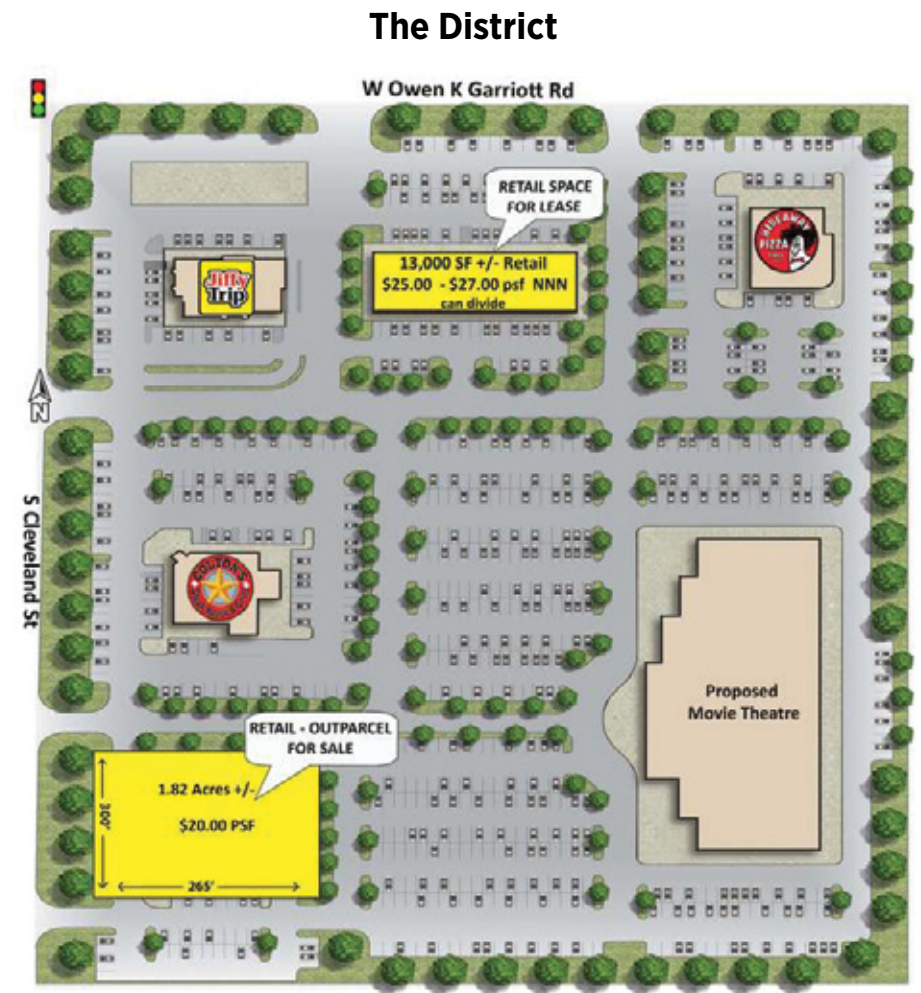
Metropolitan Area Planning Commission (MAPC): The MAPC discussed the sidewalk ordinance at its January, February, and March study sessions. Proposed changes were based on the Envision Enid Comprehensive Plan, recommended to the Mayor and Board of Commissioners who approved a revised ordinance that went into effect October 24, 2019.

Partnerships: Staff worked with NextEra Energy and Vance Air Force Base in the development of the Skeleton Creek Wind Farm north and west of Enid in Garfield County.



The District: A 20 acre development known as The District is under construction at the corner of Cleveland and Garriott. Confirmed tenants include Hideaway Pizza, Colton's Steakhouse, and Jiffy Trip. Room is also set aside on the property for a movie theater, and 13,000 – square foot shopping center. Construction on Hideaway, Colton's and Jiffy Trip will begin spring of 2020.

The Westend Marketplace: 8 acre development at the corner of Garland and Owen K. Garriott known as the Westend Marketplace is already making headway. In 2019, the Jiffy Trip chain opened a 8,000 – square foot convenience store and restaurant. The Enid based company has been operating in Oklahoma for more than 45 years, with 28 locations throughout the state. Tommy's Express Car Wash is also confirmed to go in at the location. The innovative car wash will be the first in Oklahoma and is expected to be operational by June 2020. Space is also available at the Westend Marketplace for retail or office space.



Providing Quality of Life



Projects

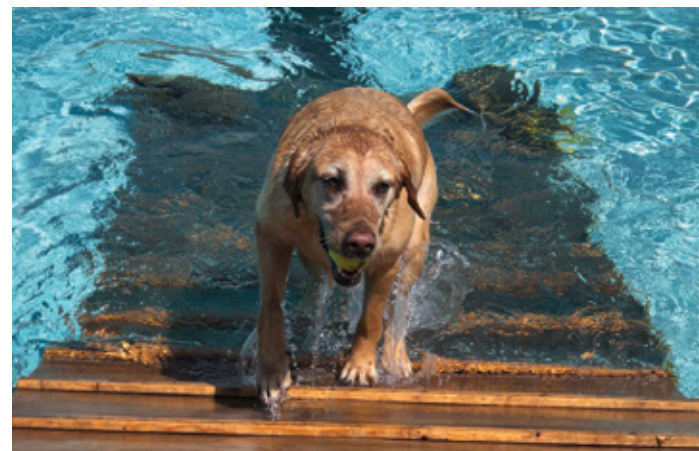
- Meadowlake Park installed boat dock and ADA accessible sidewalk. Completed ADA accessibility for horseshoe pits. Added electricity throughout the park
- South Government Springs- Added irrigation and electric scoreboards for the softball fields. Installed new irrigation system on football fields.
- Installed new playgrounds at Hoover and Lions parks.

Operations

- Champlin Pool had a total of 10,348 patrons and gave 1,186 swim lessons. The pool was opened 56 days this year.
- Staff mowed approximately 450 acres each week.
- The Watermelon Campbell Park was added to the list of parks.

Special Events

- 81 special event permits
- 3rd annual Cultural event
- 2nd annual COE 4th of July fishing derby
- 2nd annual Haunted Gym at Champion Gym
- 2nd annual Christmas in the Park at Meadowlake Park
- 1st annual Camping in the Park at Meadowlake Park



Meadowlake Golf Course

- Implemented new tablet-based point-of-sale system that increases and added a new website where customers book tee times online.
- Hosted the Class 6A Boys Regional tournament, Northwestern Oklahoma State University (NWOSU) Ranger Invitational, South Central PGA Junior, four high school regular-season tournaments and were the home course for Enid High School and Junior High teams, Pioneer High School and partial home course for NWOSU Alva.
- Hosted many fundraisers that raised money for non-profits and organizations that benefit our community including United Way of Enid & Northwest Oklahoma, AMBUCS, Shriner's, Northern Oklahoma College (NOC) Enid Athletics and many others.
- Staff maintained over 100 acres of turf. Crews utilized moisture meters and other methods to reduce water use and keep the course playing firm, fast and consistent.
- Annual green fee and cart passes increased for the third straight year.
- Cut projected subsidy by more than half for 2018-19, saving \$167,000 over projections. Revenue goals were surpassed and personnel costs were significantly reduced.



2019 Enid News and Eagle Reader's Choice Award for Best Golf Course



- Received \$20,536 in state aid for purchasing digital material, an 8-bay charging station, and 10 chromebooks for public use.
- Served 2,246 meals during Lunch Bunch this summer.
- Received Immigration and Citizenship Services LSTA Grant in 2019 for \$4,000. 41 students from 5 countries attended. 410 printed citizenship and immigration materials were distributed.

36,175 people attended special library special events and 124,223 people visited the library this year.

Providing Services for the Community



- **New Terminal Building:** Completed \$2.6M construction projects to build a new airport terminal building and restaurant at the Enid Woodring Regional Airport. Funded in part by the Oklahoma Aeronautics Commission, Federal Aviation Administration, and Strategic Military Planning Commission.
- **New Rotating Beacon:** Completed \$13.5K project to replace the old rotating beacon at the airport with a new more efficient L-802A LED beacon.
- **New Self Service Terminal:** Replaced 30+ year old terminal. The self-service fuel terminal can be used by aviation customers 24 hours a day, 365 days a year.
- **T-1 Support:** Woodring based 11 Air Force T-1 aircraft from Vance for four and a half months during their runway construction project. This required roughly 400,000 gallons of fuel.
- **Employee of the Month, September:** Keston Cook, Airport Operations Manager, won the employee of the month for the City of Enid Administration.
- **Blackhawk Support:** Woodring Helped support 11 Blackhawks as they made their way across the United States on the 16th of September, and again on their way back on the 15th and 16th of October. The airport's crosswind runway was shut down and used as a landing pad for all of the Blackhawk helicopters and Enid Public Transport helped to ferry the pilots and crew to their hotels and back.



Woodring Airport supported 11 Blackhawks as they made their way across the United States.

CITY OF ENID Communications



The City transitioned its communications toward internet based and digital platforms, such as, the website, mobile apps, and social media.

Transitioning to these platforms exclusively:

- Enhanced citizen outreach, two-way communication, and transparency,
- Decreased production time,
- Provided on-demand viewing, and
- Fostered partnerships with other organizations.

The commission study session and regular meeting streamed LIVE on Facebook for the first time on Tuesday, December 17, 2019.

Community Development Block Grant (CDBG)

The City of Enid received, \$418,584 in funding from the Department of Housing and Urban Development Community Planning Division to assist with community development projects and activities.

Projects & Activities

- Funds allocated to:
 - Assist with youth services.
 - Provide emergency repairs to prevent homelessness.
 - Improve Government Springs Park South's structure for concession and youth sports operations.
- Section 108 Loan Repaid



Code Cases

Code Cases Closed – 5,667
Code Cases Opened – 5,565

Permits Issued – 1837

- New Residents – 28
- Residential Remodels – 75
- Commercial Remodels – 40
- Demolitions – 33

Permits in 2019

- Swadley's
- Edward Jones
- Grayson Missionary Baptist Church
- Bass Hospital Remodel
- Tyson Foods Remodel
- Electric Vehicle Charging Station
- The Commons on Willow
- At the Beach
- Tennyson Manor
- Lucky Flower Farms
- Wendy's
- Little Caesar's
- Autry Diesel Tech Center
- Nextlink
- Tractor Supply
- Harbor Freight

Properties Cleaned or Mowed – 418

Properties City Demolished

- 1334 E Randolph
- 813 E Cedar
- 434 S Lincoln

Providing Services for the Community (cont.)

Enid Public Transportation

Statistics:

- Grant funding ODOT – \$387,389
- Grant funding Long Term Care Authority – \$10,000
- Passenger Fares Revenue – \$75,436
- Revenue Miles – 212,117
- Passenger Trips – 48,739
- Advertising Revenue – \$7,087
- Contract Revenue – \$21,946
- Contracts with:
 - Golden Oaks
 - The Living Center
 - Enid Senior Care
 - Garland Road Nursing and Rehab
 - Logisticare (SoonerRide)
 - Kenwood Manor
 - ProCare Inc.
 - Oklahoma Department of Human Services
 - Oklahoma Department of Rehabilitation
 - BITCO Insurance Companies
- Advertisers
 - Stanley's Wrecker Service
 - The House FM
 - Enid Beauty College
 - Complete Pools & Spas
 - Alzheimer's Association
 - St. Mary's Hospital
 - Stride Bank Center
- Increased the number of drivers and dispatchers on staff.
- Added 3 new buses in 2019.
- Added wristband program.

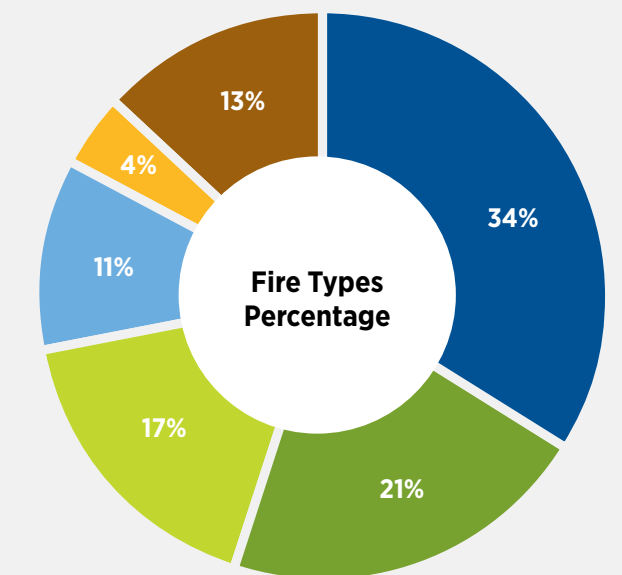


Enid Public Transportation added the Wristband Program which allows passengers to ride on different days for free.

Enid Fire

Statistics:

- Mark Meier was promoted to the position of Training Officer. He was also selected as 2019 Firefighter of the Year.
- Fires – 181
- Overpressure rupture, explosion, overhear (No Fire) – 2
- Rescue & Emergency Medical Service – 2935
- Hazardous Condition (No Fire) – 169
- Service Calls – 977
- Good Intent Calls – 305
- False Alarms – 569
- Severe Weather & Natural Disasters – 4
- Special Incident Type – 8



- Building Fires – 61
- Grass/Brush Fires – 38
- Trash/Rubbish Fires – 31
- Other Fires – 23
- Vehicle Fires – 20
- Cooking Fires – 8



Strides toward the future:

- Began using Grass Rigs for the majority of EMS responses to reduce wear & tear and maintenance costs on the larger engines.
- Staff utilized a new fire records management software to plot incident locations on a map.
- Conducted the 2nd Annual "Behind the Mask" Citizen Fire Academy in the spring for nine participants.

Providing Services for the Community (cont.)



Statistics:

911 Center

- 911 Calls - 20,966
- Administrative Calls 70,232

Total Calls 91,198

The 911 center implemented the Motorola Callworks telephone software and Next Generation 911.

Animal Control Center

The Enid Police Department updated the climate control system at the animal control shelter providing the same level of comfort during extreme heat and cold for the animals.

The Adopt-A-Pet Program provides animals with a new family and new home and provides that family with a new furry companion. It also opens up space for other stray animals in need of food, water, and shelter from harsh weather. In 2019, approximately 1,316 pets were claimed, rescued, and adopted.

Records Division Processed - Over 12,000 reports.

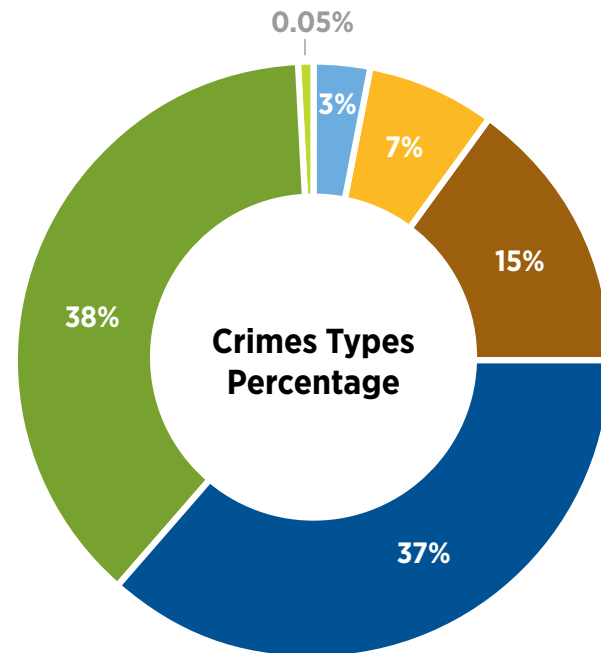
Detective Division

The detective division had 430 cases assigned.

- Arrests - 21
- Cases forwarded to DHS/County Juvenile - 11
- Warrants Applied for - 35
- Cases referred to another agency - 15
- Closed after investigation - 131
- Victims refused to Cooperate - 7

Training Division

- Police Officers Hired - 11
- Graduates from the Citizens Police Academy - 7
- Training classes held - 112
- Number of outside agencies - 38
- Number of Officers trained - 200



- Assault - 810
- Burglary - 780
- Larceny - 320
- Auto Theft - 150
- Rape - 55
- Robbery - 12
- Homicide - 1



Special Crimes Unit

- Felony Arrests - 137
- Misdemeanor Arrests - 258
- Narcotics Seized (Grams):
 - Marijuana - 472.2
 - Methamphetamines - 410.8
 - Cocaine - 2.0
 - Heroin - 10
 - Crack - 13.9

Solid Waste & Landfill

Statistics

- Trash carts emptied - 1,203,176
- Yard waste carts emptied - 134,400
- Roll Off trucks performed - 2,453 stops / collected 11,603 tons
- Grapple trucks performed - 930 stops / collected 2,223 tons
- Tons received at landfill (YTD 2018-2019) - 98,189
- Dumpster pickups - 107,380
- New Mack residential trash trucks - 3

Strides toward the Future

- Completed construction of new landfill cell.
- Picked up over 220 tons of trash during the ward clean up.
- Added a mechanic position at the landfill to help minimize out equipment down time.
- Grass routes moved from Wednesdays to Mondays to reduce holiday interruptions in trash service.

Recycle Center

- \$29.3K Funds through DEQ Program

Utility Services

Statistics

- Meters Read - 214,652
- Bills Printed - 182,352
- Office Visits - 10,316
- Move-Ins - 2,892
- Maintenance Repairs - 3,015





Dr. Martin Luther King, Jr. Municipal Complex
P.O. Box 1768
401 West Owen K. Garriott Road
Enid, Oklahoma 73702

www.enid.org