

CITY OF ENID 2020

# ANNUAL REPORT

THIS ANNUAL REPORT HIGHLIGHTS THE MANY SUCCESSES OF 2020 IN THE ENID COMMUNITY AND WAS PRODUCED BY THE CITY OF ENID COMMUNICATIONS DEPARTMENT.

## ZOOMING FORWARD



**Road Construction**

\$5,932,836.82

**Road Maintenance**

\$156,000

**Water Improvement**

\$17,992,224.02

**Stormwater Improvement**

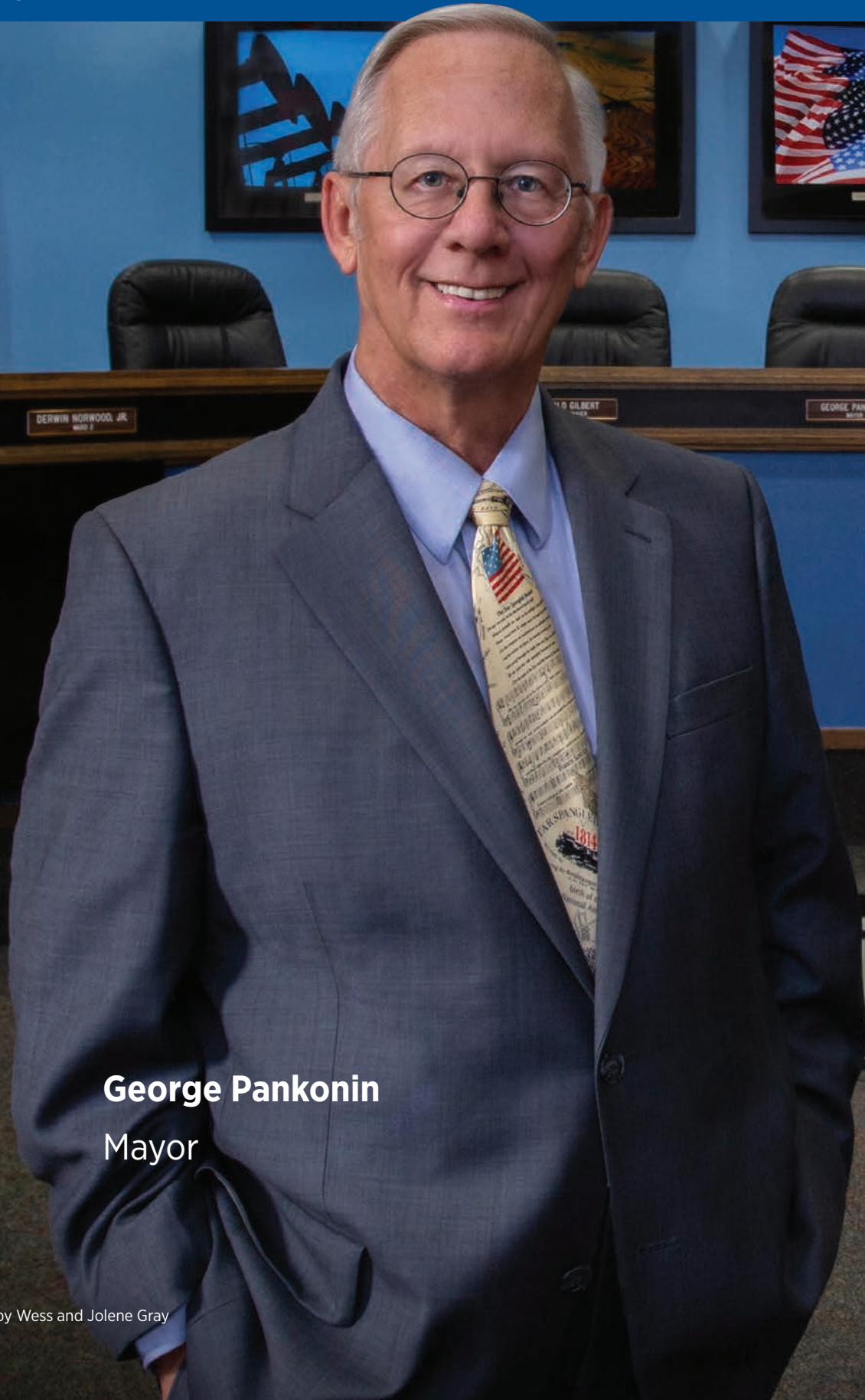
\$2,168,777.90

**Sewer Improvement**

\$1,380,899.63



# City Government



**George Pankonin**  
Mayor

Photo by Wess and Jolene Gray



**Jerry Allen**  
Ward 1



**Derwin Norwood**  
Ward 2



**Ben Ezzell**  
Ward 3



**Jonathan Waddell**  
Ward 4



**Rob Stallings**  
Ward 5



**David Mason**  
Ward 6



**Jerald Gilbert**  
City Manager

The City Charter serves the same function as the constitutions do for the states and federal government. The Charter was adopted in 1909 and has been amended many times. Amendments require an affirmative vote and an election called by the City Council.



**Scott Morris**  
Assistant City Manager

## Message from Mayor



Enid's ability to soar into new heights despite a global pandemic is outstanding. Like every city in our nation and the world, Enid came face to face with many challenges in 2020. No one could have predicted the unique challenges that a pandemic would have on a community. No one could have predicted the unique community that Enid is to face and overcome them all.

Over the past year, and in the midst of COVID-19 we have had significant improvements in development, infrastructure,

quality of life, and core services in the community. Together we rose to the challenge and Enid rose higher. In 2020 the City of Enid was recognized by Oklahoma Forestry Services and the Oklahoma Community Forestry Council for achieving national certification from the Arbor Day Foundation. Enid

Animal Welfare was the first in the state of Oklahoma to be recognized by Common Bonds for its above 90% live-release rate. According to AdvisorSmith, Enid ranked 2nd out of the "Top 10 Best Small City for Firefighters" and "7th out of the Top 50 Cities for Firefighters with a population less than 150,000". Enid also became home to the Enid Outlaws, a professional basketball team. In addition to these, there have been advancements on the District development, approval of the Kaw Lake Water Supply project construction loan and guaranteed maximum price, and purchase of the Great Plains bank building downtown. These great accomplishments are reflective of the efforts of staff and the community working with the governing body.

The City of Enid is made up of individuals that are diverse in culture and rich in potential. This annual report highlights the teamwork and efforts from the City employees and Mayor and Commissioners who have worked tirelessly to improve our City and quality-of-life. It is a great time to be in Enid and together we zoom ahead into the year 2021 where there will be more successes and triumphs!

**George Pankonin**  
Mayor

## Message from City Manager



It is my honor to serve as City Manager for the City of Enid and to lead a diverse, dedicated and talented team of employees that work to improve the community. From quality drinking water to public safety, from sewage monitoring to traffic light management, from street repairs to code assistance, from improved park amenities to operational transit service, from a soaring regional airport to partnering with Vance Air Force Base, I am honored to work with and be a part of the City of Enid team!

guaranteed maximum price and construction loan. After ice storms hit Enid in late October, there were multiple departments helping to clean up debris and working to engage a contractor using FEMA guidelines. It was a collaborative effort of multiple City employees who worked together to transition the utility billing, permits, and code software to Cogsdale and Invoice Cloud. The new software will benefit the residents and City staff and is a more user-friendly platform.

City staff worked creatively to provide quality-of-life to residents during COVID-19. The annual Christmas in the Park event, conducted by the Parks and Recreation department, was modified to a drive-thru Christmas light display enjoyed by thousands safely from their car. There were also thousands of toys distributed to children at the event. Featured on News9 as a place to visit, disc golf at Meadowlake Park was newly installed and a new favorite for many. Additionally, the upgraded Pickleball courts at 9th street have been well received.

As we embark on 2021, we know the best is yet to come! I thank the Mayor and City Commissioners for their passionate, experienced leadership during these challenging times. They serve the City selflessly because they want to contribute and the only compensation they receive is praise for a job well done. During this unprecedented year, I am privileged to serve with the governing body and City staff and have witnessed incredible community resilience and unwavering optimism in Enid. Thank you to everyone for allowing me the opportunity to serve you and for helping make Enid a great place to live and call home.

**Jerald Gilbert**  
City Manager

As I look back on 2020, it was a year of many challenges and accomplishments. Accomplishments that would not be possible without the dedicated 500 or so City employees that work daily to make life better for everyone who lives or passes through town. At the peak of the pandemic, we had City employees working hard to conduct daily business as safely as possible following CDC guidelines on distancing, washing hands and wearing masks. When our main 30" water line supplying more than half the residents and industry with water from the wellfields broke, City employees sprang into action and collaborated with a local contractor and restored the water supply within a week. In the most expensive and complicated capital project in City history, the Kaw Lake Water Supply project, there were numerous City employees that played crucial parts along every step of the way culminating this year in a



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# Awards, Achievements and Recognition

## #2 out of the Top 10 Best Small City for Firefighters with a population less than 150,000

Best Cities for Firefighters					
Small	< 150K	Midsize	150K - 500K	Large	500K+
1	Leominster MA	1	Amarillo TX	1	Cape Coral FL
2	Enid OK	2	Pueblo CO	2	Columbus OH
3	Danville IL	3	Waco TX	3	Toledo OH
4	Sierra Vista AZ	4	Yakima WA	4	Birmingham AL
5	Battle Creek MI	5	Vallejo CA	5	Dayton OH
6	Waterbury CT	6	Jacksonville NC	6	Spokane WA
7	Homosassa Springs FL	7	Shreveport LA	7	Indianapolis IN
8	Albany OR	8	Hilton Head Island SC	8	Miami FL
9	Mansfield OH	9	Corpus Christi TX	9	St. Louis MO
10	Hinesville GA	10	Longview TX	10	Akron OH

Data provided by AdvisorSmith

## #7 out of the Top 50 Cities for Firefighters.

**Top 50 Cities for Firefighters**  
Below are the top 50 cities for firefighters. In addition to rank, we include for each city its size, average annual salary, total number of available jobs, location quotient, and cost of living.

Rank	City	City Size	Average Annual Salary	Total Jobs	Location Quotient	Cost of Living
1	Amarillo, TX	Midsize	\$61,450	470	1.85	84
2	Pueblo, CO	Midsize	\$58,030	250	1.80	85
3	Leominster, MA	Small	\$52,970	320	2.79	112
4	Waco, TX	Midsize	\$66,720	300	1.15	84
5	Yakima, WA	Midsize	\$55,430	440	2.18	93
6	Vallejo, CA	Midsize	\$69,610	470	1.54	139
7	Enid, OK	Small	\$57,790	90	1.63	84
8	Jacksonville, NC	Midsize	\$42,720	290	2.77	92
9	Shreveport, LA	Midsize	\$37,690	1,080	2.78	86
10	Hilton Head Island, SC	Midsize	\$42,680	520	3.07	117



## City of Enid First in Oklahoma to be Recognized for Excellence by Statewide Animal Welfare Coalition

Enid Animal Welfare was recognized as a Certified Community by Common Bonds, an Oklahoma based animal welfare coalition. Enid Animal Welfare was the first in the state to be recognized as such for its above 90% live-release rate of animals that come through the shelter.



## Great Plains Bank Gifts \$2.3 Million to City of Enid

The Great Plains Bank donated \$2.3 million to the City of Enid, in the form of a discounted sales price of the Bank's Downtown Enid location. The bank officially sold the 30,000 square foot building, located at 401 West Broadway, to the city for \$2.55 million and donated \$2.3 million back to the city.



## City of Enid recognized by Arbor Day Foundation

The City of Enid was recognized by Oklahoma Forestry Services and the Oklahoma Community Forestry Council at the annual Arbor Week Kickoff Celebration for achieving national certification from the Arbor Day Foundation. The City of Enid was among 38 communities, campuses, and utility companies that were honored for accomplishing specific criteria related to planting and caring for trees, woodlands, and community forests in their communities and on campuses.



# Sustainability and Transparency

## Accounting

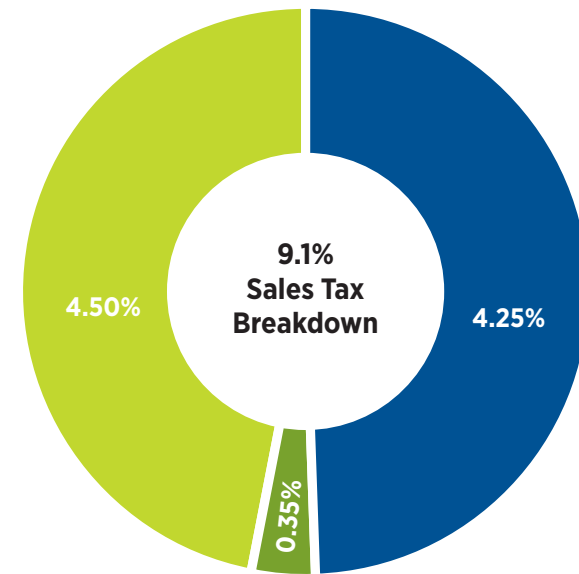
Accounting strategically manages the City's finances. These services include:

financial analysis, budget preparation and reporting, accounts payable, accounts receivable, payroll, annual audit preparation, and treasury management.

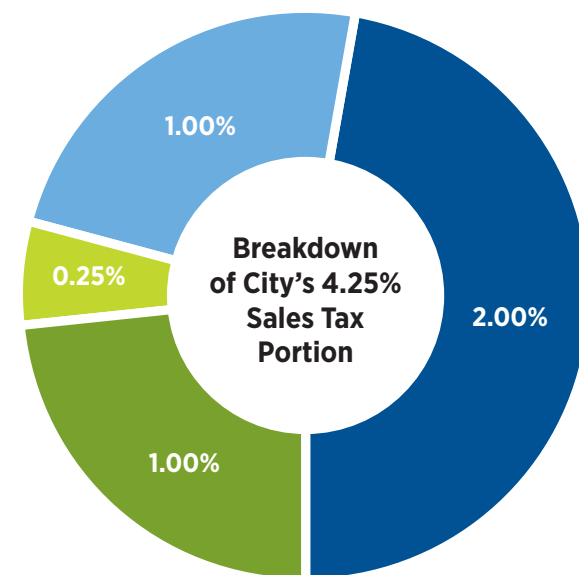
The City of Enid's fiscal year is July 1 to June 30.

## Records & Receipts

- Utility Payments Processed – 210,000
- Alarm Systems Registered – 1,430
- Restaurants Licensed – 142
- Contractor Licenses Issued – 280
- Receivables Payments Processed – 840
- Permits – 1,606
- Garage Sale Permits Issued – 700
- Mowing Liens Files – 327
- Agendas Posted – 172
- Intradepartmental Deposits – 2,100
- Bid Solicitations Distributed – 28
- Publications - 111



■ City ■ County ■ State



■ General Fund Operating Revenue ■ Public Safety Tax (Fire/Police)  
 ■ Funds EMA Capital Projects ■ Fund Kaw Lake Pipeline / Associate Water Projects

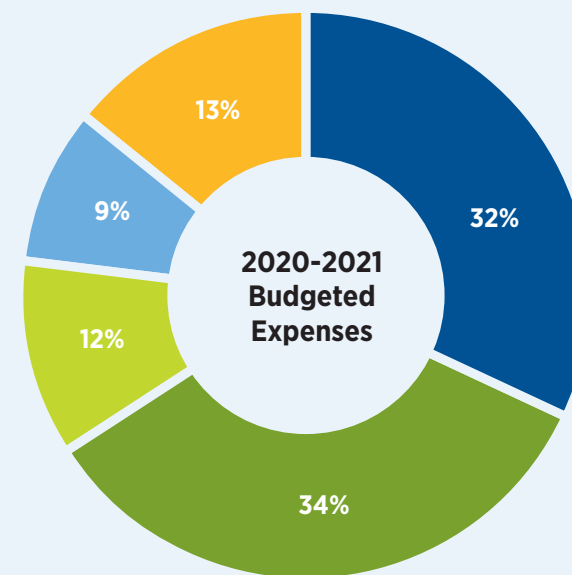
## City Clerk

**City Payroll:** The City of Enid paid an average of 480 employees for 26 payrolls, totaling \$22,884,711.74.

**City Accounts Payable:** This office paid a total of 15,818 invoices, totaling \$72,315,707.98.

**Chief Financial Officer:** The city's chief financial officer manages investments of 193 certificates of deposits totaling \$46,748,000.

**Sales Tax:** The City's major revenue source is Sales tax. The City collected \$41,887,548.19 in sales tax for 2020. Of this amount, \$21,995,962.84 was dedicated to specific debt and Capital Improvement Program (CIP) projects..



■ General Fund ■ EMA/Debt Service ■ Other Funds ■ Capital Funds ■ Public Safety



# Internal Service and Support

## Human Resources Department

### Forward Advancements

- Annual Health Fair: 250 employees in attendance. 180 health screenings conducted; 25% indicating employees at risk for developing diabetes.
- Diabetes Prevention class with Rural Health Partner
- Self-funded insurance plan year was adjusted to coincide with the calendar year, prompting two open enrollments during the year.
- Developed training videos on the substance abuse policy and drug testing program, in partnership with the Assistant City Manager and the Safety Coordinator
- Implemented use of the FMSCA clearinghouse to register current DOT drivers and incorporate the clearinghouse queries into the hiring process.
- Reviewed compensation for management staff using salary surveys from other cities and Bureau of Labor Statistics data.

### Statistics

- 88 Onboardings (as of 10/13/2020)
- 119 Family First Paid Leave Requests for Personnel Action processed since April.

### COVID-19 Highlights

- Human Resources department demonstrated adaptability by conducting open enrollment meetings via small workshops and using the on-line training portal. We also held the first ever drive through flu shot clinic in the history of the organization! We were able to provide 117 vaccinations and we continue to provide vouchers to employees for free flu shots.
- The HR department was tasked with researching and contributing to several directives for the City Manager regarding city's response to the COVID-19 pandemic; including Safer at Home; Remote Work and Families First Paid Leave under the CARES Act.

### Retirements

<b>Ben Tingler</b> 27 years of service	<b>Bill Nash</b> 13 years of service	<b>Dustin Albright</b> 23 years of service
<b>Nancy Chodrick</b> 30 years of service	<b>Clarence Wallace</b> 29 years of service	<b>Rodney Mogg</b> 14 years of service
<b>Gloria Cumptson</b> 12 years of service	<b>Glenda Green</b> 41 years of service	<b>Jeff Roche</b> 25 years of service
<b>Bill Moss</b> 21 years of service	<b>A.J. Wells</b> 6 years of service	<b>Mavick Courter</b> 26 years of service
<b>Greg Gregory</b> 35 years of service	<b>Brian Bruce</b> 35 years of service	
<b>Bruce Wright</b> 47 years of service	<b>Weldon Redding</b> 16 years of service	

### Partnerships

- Autry Technology Center
- Rural Health Partners



## Fleet Management

### Statistics

- Preventive Maintenance Tasks Completed - 1554
- New Tires Tasks Completed - 97
- Other Repairs - 1137
- Total Auction Revenue - \$9,977.74



## Information Technology

### Forward Advancements

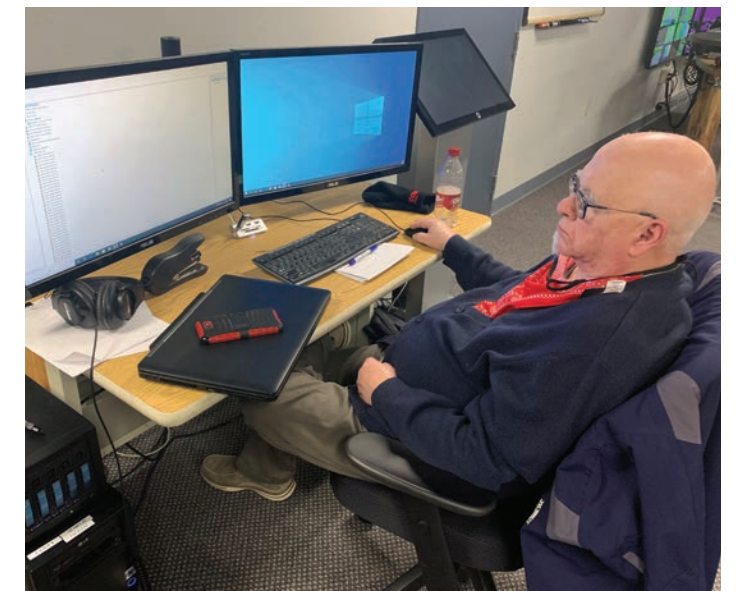
- Antivirus Replacement
- Radio Replacement / Upgrade
- Exchange Email Upgrade
- Replaced Utility Billing software
- Deployed 109 new computers to replace aging equipment
- Upgraded Microsoft Dynamics GP to latest version

### Statistics

- 1,393 Helpdesk tickets
- 4.1 million incoming emails
- 69 Virtual Servers
- 1.8 Terabytes of daily changed data backed up
- 228.9 Terabytes of archived data total

### COVID-19 Highlights

- Provided Remote Access
- Provided Laptops to do Work From Home
- Limited exposure by performing more remote assistance



# Improvements in Infrastructure

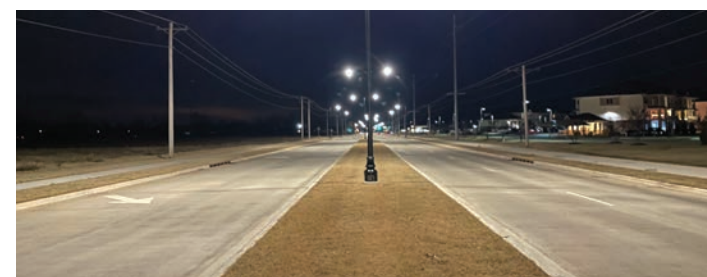
## Engineering

### Forward Advancements

- **Stormwater Development:** The completion of the paved channel from West of Mayberry Street to Hoover Street.
- **Landfill:** The completion of the extension of the landfill scale road.
- **ADA Compliance:** Completion of the ADA compliant sidewalks around Garfield Elementary School. Completion of the Downtown Trail from Frantz Street to Broadway Avenue.
- **Buildings:** The Library was upgraded with a new HVAC controls system. Two chillers installed at City Hall.
- **Parks:** Kellet Park's South ballfield was upgraded to a LED light system and the overhead power was installed underground at the North and middle ballfields. Construction began on the pedestrian crossing at Meadowlake Park.
- **Streets:** Completion of the mill and overlay projects on Broadway Avenue from Washington Street to Van Buren Street and on University Avenue from Randolph Avenue to Maine Street. Completion of the local street improvements to Kennedy Street from Ash Avenue to Hemlock Avenue. The completion of the ADM truck lane on North 4th Street.
- **Sanitary Sewer:** Rehabilitation of the Fairgrounds, 6th Street, and Union Equity lift stations.
- **Water:** Completion of the waterline relocation at the 200 Block of West Maple Avenue and the 1100-1500 Blocks of East Maple Avenue.

### Statistics

- Permits Issued – 165
- Site Plans Approved – 19



- **Kaw Lake Water Supply (KLWS) Program:**
  - a. NEPA approved; Satisfying Federal Environmental Guidelines
  - b. Construction Manager Onboard
  - c. Construction Project to commence Spring 2021
  - d. Final Design Phase nearing completion for Intake, Pipeline Segment, Water Treatment Plant, Chestnut Water Main
  - e. Land Acquisition: 230 parcels
  - f. City of Enid Commission accepted Garney's Guaranteed Maximum Price of \$243,358,908.18



## Water Production

### Forward Advancements

- 30" main water line repair
- 14" main water line repair
- Two 24" valves replaced
- Kept water flowing to the residents of Enid thru the 30" main water damage

### Statistics

- Pumped 2,471,035,000 gallons of water
- 900 line Locates
- 600 Bac-t samples
- 4980 in house water samples tested
- 4 Well pump and motors
- Additional regulatory compliance sampling conducted throughout the year

### COVID-19 Highlights

- Implemented rotation of staff
- Implemented daily temperature checks
- Moved meetings to open areas to optimize social distancing



## Utility Maintenance

### Forward Advancements

- Built 40' X 60' storage building on site with entirely City personnel 10 % under budget.

### Statistics

- Meter Leaks – 488 (1/1/2020 – 8/30/2020)
- Water Main / Service Line Leaks – 87 (1/1/2020 – 8/30/2020)
- Utility Locates – 6079 (1/1/2020 – 8/30/2020)

### COVID-19 Highlights

- Performed manpower preservation operations for 6 weeks – Rotating 50% of staff on and 50% off.



# Improvements in Infrastructure (cont.)

## Stormwater and Roadway Maintenance

### Forward Advancements

Completed Asphalt Projects:

- 7th street from Cornell to Cambridge
- 14th from 412 to park
- 17th from 412 to park
- Oak street from Van Buren to Jackson

### Statistics

- Mowed over 6 thousand acres
- Swept over 2,000 miles
- Graded over 1,000 miles
- Filled over 15,000 pot holes
- Laid over 600 tons of Asphalt
- Crack sealed over 10 miles of roadway.
- Helped with the clearing of over 40,000 tons of brush from October ice storm.

### Awards/Achievements/Recognition

- Two received "Employee of the Month"
- Four personnel retired.

### Partnerships

- Vance Air Force Base has partnered with us in adopting a highway. They have cleaned over 10 miles.
- Assisted Main Street Enid in prepping crosswalk for paint.

**Total Expenses**  
**\$2,324,777.90**



## Technical Services

### Forward Advancements

- Secured Advance Traffic Management System (ATMS) for 35 intersections throughout the City to significantly help time and coordinate traffic flow.
- Painted over 300 miles of yellow and white stripes on all major arterials, as well as all city owned parking lots.
- Secured and currently installing 5 new storm siren systems to improve warning and communication capabilities.
- Replaced all street name signs along all major arterials from Southgate to Purdue, and from 30th to Garland.
- Installed electrical services at Stride Bank Center south parking lot for ice skating rink.

### Statistics

- Replaced 345 signal lamps, out of 1700 this fiscal year.
- Replaced 20 street lights, out of 80 this fiscal year.
- Replaced 3 traffic cabinets.
- Replaced the underground and above ground wiring at 10 intersections.
- Performed preventative maintenance on 52 intersections.

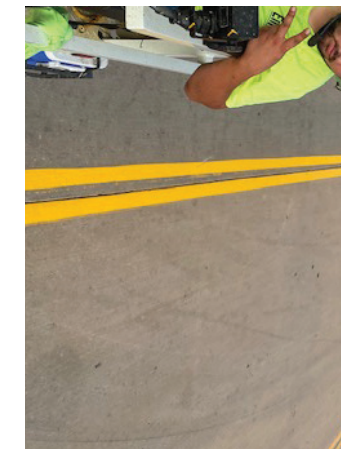


### Awards/Achievements/Recognition

- Monte Prall: Employee of the Month, December 2019.
- Danny Smith: Employee of the Month, May 2020.
- Frank Sweet: Employee of the Month, July 2020.

### Partnerships

- Partnered with City of Stillwater to learn Advanced Traffic Management System features and benefits prior to seeking help from Engineering and getting sealed bids.
- Working with the Enid First Team to add more, and maintain existing way-finding signage.



### COVID-19 Highlights

- Implemented one employee per vehicle.
- Added face masks to standard personal protective equipment (PPE).
- Implemented temperature checks..
- Moved weekly meetings to large open areas.
- Employees were quarantined appropriately.



# Progress in Economic Development

## Community Development

### Forward Advancements

- Staff was designated as the project manager in April for the Enid Skate Park. The skate park was completed in December 2020.
- The District subdivision plat at Owen K Garriott and Cleveland was approved. Site plans approved for the District were Jiffy Trip, Colton's Steak House and Retail @ The District.
- Staff assisted with the revision of the Residential Carport and Accessory Building Ordinance.
- A thematic survey of Mid-Century properties in the northwest quadrant of Enid was prepared utilizing a matching grant-in-aid from the National Park Service, Department of the Interior, through the Oklahoma State Historic Preservation Office.

### Statistics

- Six Board of Adjustment variances were approved, one was denied
- Four lot splits were approved.
- Thirteen site plans were approved, six site plans are currently under review.
- Two Use by Reviews were approved.
- Five rezonings were approved.



### COVID-19 Highlights

- The department limited visitors in the office to two at a time, to maintain social distancing. Hand sanitizer is available in the office and sanitizing wipes are used daily on surfaces.

- **Skelton Creek** – On December 16th 2020, Next Era Energy Resources and Western Farmers Electric activated the first phase of power generation for the Skelton Creek Project. The project combines wind, solar, and battery storage throughout Garfield, Alfalfa, and Major Counties. The Skelton Creek Project will provide approximately \$105 million in payments to county governments over its projected 30-year operational life and \$90 million in payments to local landowners. All phases of the project are expected to be complete by 2023.
- **No Man's Land** – No Man's Land Food started renovation on the former Union Equity building to increase their beef jerky production. The \$4.3 million project will add an additional 100 jobs over time with the first phase of the project to be completed in 2021.
- **The District** – Progress continues on the 20 acre development known as the District at the corner of Cleveland and Garriott. In November of 2020, Colton's Steakhouse opened their doors to the public. Construction is expected to be complete on the Jiffy Trip early 2021. In December of 2020, Hideaway Pizza broke ground on their location and is expected to open in 2021 and Great Plains Bank announced their new location to be built at the District. 9 acres is also available for continued development of retail space.
- **West End Marketplace** – Tommy's Express Carwash opened in November of 2020. The innovative car wash is the first in Oklahoma and provides a unique experience and membership for customers. The car wash is next to the 8,000 sq. ft. Jiffy Trip that opened in 2019. Space is also available at the Westend Marketplace for additional retail or office.
- **DaVinci's** – Davinci's Coffeehouse and Gelateria opened their 4th location at 525 S. Arthur in November of 2020. This is the third location to open in two years complimenting their locations on S. Van Buren, Vance Air Force Base, and the original location on W. Willow.
- **Family Pharmacy** – Locally owned and operated Family Pharmacy opened their stand alone at 826 E. Owen K Garriott. The new location offers the availability of drive-thru service, extended hours, and new services.
- **Garfield County Industrial Authority** – The Garfield County Industrial Authority was awarded a 800,000 Grant from the EDA to expand the industrial park at 54th Street and Willow. The grant will be used to build a road and other infrastructure through the southern section of the park to provide additional property for development.



### Other restaurant and retail openings:

- Wing Stop
- Colton's Steakhouse
- Tractor Supply Co.
- Tommy's Express Car Wash
- Harbor Freight

# Providing Quality of Life

## Enid Public Library

### Forward Advancements

- Giant Scrabble added on the West lawn sponsored by Northwest Oklahoma Association of Realtors and the City of Enid Oklahoma Government.

### Statistics

- 44,387 registered library cardholders.
- 108 new additions were added to our physical Spanish collection in June 2020.
- Lunch Bunch: Provided 1,265 free lunches in July & August.

### Awards/Achievements/Recognition

- Received \$2,000 Library Census Equity Fund mini-grant from the American Library Association for Census 2020 outreach

### Partnerships

- Regional Food Bank of Oklahoma, Loaves & Fishes, and Enid Transit helped provide free lunches and free rides to Lunch Bunch participants.
- Offered use of technology and meeting space to Coach-a-Kid Enid's virtual mentoring program.



### COVID-19 Highlights

- Provided COVID-19 Community Resources web page with local resources and information
- Extended outdoor Wi-Fi reach & began Curbside Delivery service



## Meadowlake Golf Course



### Forward Advancements

- Brought in a new fleet of Yamaha golf carts with improvements including USB ports for charging phones or speakers and custom logo on the front of cart.
- Constructing new golf course maintenance facility to accommodate the storage of equipment, work space for maintenance as well as an office, break room and restrooms for employees.

- Improvements on the clubhouse included remodeling the pro shop, new furniture, A/C units, painting and remodeling of the restroom facilities.

### Statistics

- Revenues for fiscal year were up significantly over projections and expenses came in well under as well resulting in a fund balance that has gone up significantly.
- Memberships have seen a significant climb and now reach close to 150, doubling the number of members we had just three years go.

### Awards/Achievements/Recognition

- Were awarded the host facility for the 6A Regional girl's tournament.
- Host facility for the NWOSU Rangers golf invitational.
- Enid News and Eagle Reader's Choice for Best Golf Course.

### Partnerships

- Partnered with many local organizations to host fundraiser golf events and raise money – including United Way of NW Oklahoma, Leadership Greater Enid, Enid Public Schools, Ames Fire Department
- We offer a military discount for active duty members and partner with Vance for multiple events benefitting organizations on base
- We are the home course for Enid and Pioneer golf teams and accommodate many other surrounding schools for practice sessions and host high school and junior high tournaments.



### COVID-19 Highlights

- Implemented many measures for cleaning/sanitizing of carts and safety on the course and inside for customers and employees
- Kept the golf course open and running efficiently while being short employees and very busy during the pandemic

## Enid Parks & Recreation



### Forward Advancements

- Kellet south softball field received new light poles and lights.
- All Kellet fields had high voltage light power placed underground.
- Installed a complete 18-hole disc golf course at Meadowlake Park.
- Converted half of the tennis courts at Government Springs Park to Pickle Ball courts.
- A new skate park was built.

### Special Events

- 56 Special Event Permits issued
- The 3rd annual COE 4th of July fishing derby was held
- The 3rd annual COE Christmas in the Park event was held over four Saturdays at Meadowlake Park
- The Nerf Wars event was held at Champion Park
- The Cardboard Boat Race was held at Champlin Pool

### Statistics

- Mowed 450 acres/weekly
- 450 acres were sprayed twice with herbicide.
- Champlin Pool was open 33 days and had 1, 635 patrons
- Both Hoover and Champion splash pads were open 7 days a week for 11 hours a day for a total of 150 days

### Christmas in the Park Statistics

- Vehicles: 2,094
- Cookies Given: 2,200
- Items Distributed: 37,100
- Toys 4 Tots Collected: 131

Items Distributed: yo-yos, pencils, tops, bubbles, flying discs, candy, candy canes

# Providing Services for the Community



### Forward Advancements

- General Aviation pilots heavily rely on airport Self Service Fuel Terminals. We completely replaced our decades-old terminal with one that is reliable 24 hours a day, 365 days a year!
- Woodring Airport sees many corporate and charter aircraft throughout the year. Now we have a Courtesy Car to provide pilots and passengers so they can enjoy Enid while they transit the country!
- We now have a Viewing Area open to the public for you to enjoy watching aircraft operations throughout the year. Fencing for the area was donated by Boy Scout Troop 11 and picnic tables were donated by the local Experimental Aircraft Association.
- Woodring has grown significantly over the last 10 years and to keep our level of service we hired an additional airport technician to support the increased demand!
- Our efforts have paid off and now that we are seeing an increase in air traffic we have found the need for Overflow Parking! No matter what we have happening at the airport we have parking available.



### Statistics

- Serviced 2,175 civilian aircraft and 1,815 military aircraft
- Sold 594,966.9 gallons of fuel to civilian and military aircraft.
- Control tower had 46,602 aircraft movements in 2020.
- 73 of 80 aircraft hangars rented. 91% capacity
- Welcomed 8 new aircraft owners to Enid that store their aircraft in our city-owned hangars.

### Partnerships

- Enid Regional Development Alliance
- Vance Air Force Base
- Commemorative Air Force – A26 WWII attack bomber
- Civil Air Patrol
- Wren Aviation – aircraft maintenance
- Aero Club of Enid – flight school
- The Aviators Wing – flight school
- Robinson Aviation – contract Control Tower operations



### Forward Advancements

- Promotion of the 2020 Census
- Altus Trophy, Annual Report, State of the City Address
- Business Card
- Standard Email Signature
- Power Point Template
- Strategic Communications Plan
- City Flag designed (with Enid First Team)

### Department Highlights

- **Video Series (Weekly/Monthly/Season):** 4 or More Reasons to Visit Enid; Events at the Stride Bank Center, Digging into Economic Development; Enid, An Inside Look; Community Talk, Shout Out to a Hero, Enid Animal Welfare Pet of the Week, City Commission and MAPC meetings.
- **Special Video Projects included:** Census 2020 PSA highlighting a diverse group of residents; Enid Comic Con Promo, Enid Outlaws Promos, Oklahoma Blood Institute, Promos and PSAs for holidays and special events.

### Statistics

- **SeeClickFix:** 4,624 requests
- **Facebook:** 11 pages; Reached over 2 Million people; Had over 664,000 video views; and 1.6 Million post engagements.
- **Videos:** 300
- **Press Releases:** Over 350

### Awards/Achievements/Recognition

- The communications department was nominated for the Enid Young Professionals Social Shaker award for its many partnerships with organizations in the community.



### Partnerships

- The communications department partnered with various nonprofit organizations and businesses to promote events and inform residents: Enid Symphony Orchestra, Oklahoma Blood Institute, Main Street Enid, United Way, Stride Bank Center, and Visit Enid. Also had an intern from the Enid High School EHS Works program.

### COVID-19 Highlights

- Daily COVID-19 Update/Interview (Monday-Friday): Emergency Management, Garfield County Health Department, St'Mary's Regional Hospital, Integris Bass Hospital, Information Technology, Dr. Eve Switzer, Enid Fire Department, Enid Police Department, ATS Counseling, ERDA, Golden Oaks Village, Enid Public Library, CDSA, Loaves and Fishes, Salvation Army, Visit Enid, DHS, World Harvest, Enid Cash Mob, Emergency Declarations, City Updates with both City Manager Jerald Gilbert and Assistant City Manager Scott Morris, COVID-19 Business Warriors.
- New Zoom and Video Series due to COVID: Virtual Memorial Day, Hybrid Study Session and Commission Meetings, City Updates, Community Health with Garfield County Health Department

# Providing Services for the Community (cont.)



## Enid Public Transportation Authority

### Forward Advancements

- Provided free rides for health care workers during the COVID-19 pandemic
- Provided free rides on New Year's Eve to prevent drunk driving
- Hosted a "Back-To-School Giveaway" for two local children and provided them with new backpacks and new school supplies

### Statistics

- Bought 6 new buses in Fall 2019
- Over 38,000 rides given
- Drove over 210,000 miles
- Provided over 9,000 trips to the elderly and disabled

### Awards/Achievements/Recognition

- Completed extended training for our office staff and drivers
- Received Cares Act Funding
- Received the Older Americans Act Grant
- Received extra funding from Older Americans Act to provide more rides during the COVID-19 pandemic

### Partnerships

- Older Americans Act
- SoonerRide
- St. Mary's Hospital
- Stride Bank Center
- Visit Enid

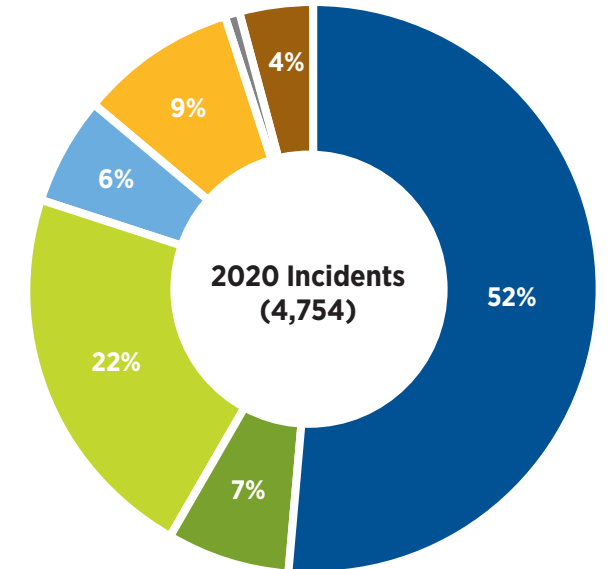
**COVID-19 Highlights**

- Provided masks for our drivers and all passengers
- Extensive cleaning on all buses
- Temperature Checks
- Provided hand sanitizers to all employees and passengers
- Limited the number of employees in our office building



## Forward Advancements

- Incident Data/Fire Types (see donut chart graphics)
- 1990 E-One Hurricane engine retired from service after 30 years. Originally purchased for \$149,900. This is the last of our "open-cab" style engines. In 1991 the NFPA published a standard that required fully-enclosed riding areas making this style obsolete. (see photo)
- Purchased a used/rebuilt 2005 Pierce Enforcer engine for \$149,500 to be used as a reserve engine. (see photo - Master Mechanic Tim Dowers accepts delivery of used engine from Firetrucks Unlimited, Henderson, NV.)
- Master Mechanic Timothy Dowers retired on Nov. 30th, completing over 35 years of service. Tim has been an invaluable asset to the department, supervising the repair and maintenance of our fleet of emergency response vehicles for many years.
- Purchased FARO ScanPlan 2D Scanner device. Laser scanning device captures over 28,000 measurements/second and generates accurate 2-dimensional floorplans of buildings with embedded photographic details. This will be used to create detailed pre-fire building surveys for safer incident response. (see photos)
- Training: EFD continues to pursue excellence in training within our department, working toward Firefighter II certification for all members. (see photos - Enid Fire and Autry Technology Center hosted a Flammable Gas Emergencies class from OSU Fire Service Training)



<span style="color: #0056b3;">■</span> Rescue/EMS – 2482, 52%	<span style="color: #4f81bd;">■</span> Good Intent – 297, 6%
<span style="color: #70ad47;">■</span> Hazard Cond. – 303, 7%	<span style="color: #f1c232;">■</span> False Alarms – 438, 9%
<span style="color: #92d050;">■</span> Service Calls – 1031, 22%	<span style="color: #808080;">■</span> Other – 14, 0%
	<span style="color: #8b4513;">■</span> Fires – 189, 4%



# Providing Services for the Community (cont.)



### Forward Advancements

- Created and filled civilian position of 911 Supervisor.
- Created and filled civilian position of Public Relations Coordinator.
- Developed and initiated a department peer support program.
- Provided “De-escalation tactics” and “Sudden in-custody death prevention” training from a national instructor.
- Promoted Nick John to the rank of lieutenant over our Patrol Division.
- Promoted Detective James Buck and Officer Mathew Hainley to rank of sergeant over Patrol Division.
- Purchased 12 2021 Ford Explorer Police Interceptors to replace aging Crown Victorias in our fleet.

### Statistics

- In the past year (10/1/19 to 11/1/20) officers investigated 1,660 automobile collisions.
- Detectives were assigned 513 cases (11/1/19 to 10/31/20) closing 202 cases, obtaining 51 warrants and closing 49 cases by arrest.
- From July 1, 2019, to June 30, 2020, dispatchers and call takers received 21,311 total calls in the 911 Center.
- We have 19 certified instructors within the department able to teach 15 different law enforcement disciplines.
- As of Nov. 10, 2020, officers have completed 9,938 incident reports.

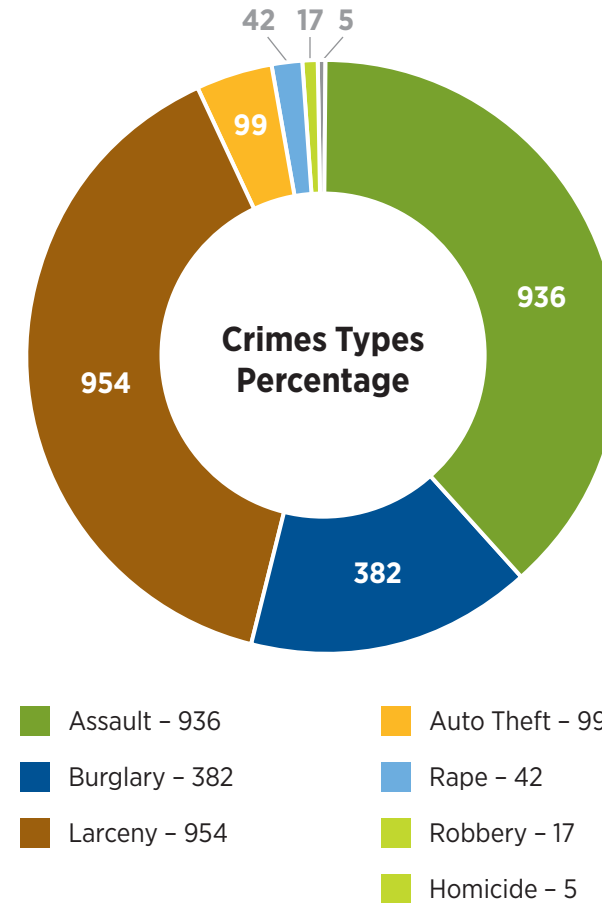
### Awards/Achievements/Recognition

- Received approval to teach the department’s first Council on Law Enforcement Education and Training Police Academy in Enid, allowing officers from throughout northwest Oklahoma to obtain law enforcement certification in Enid.

- Enid Animal Welfare was recognized as a Certified Community by Common Bonds, an Oklahoma based animal welfare coalition. Enid Animal Welfare was the first in the state to be recognized as such for its above 90% live-release rate of animals that come through the shelter.
- During the October Ice Storm, in a 24-hour period our dispatchers took a total of 608 emergency and non-emergency calls. During a 12-hour period on the day of the storm, they took 387 of those calls, 189 of which were calls to 911. That is almost triple the normal call volume.

### Partnerships

- Oklahoma State Bureau of Investigation has a special agent office based at the Enid Police station.
- Oklahoma Bureau of Narcotics and Dangerous Drugs has a special agent office based at the Enid Police station.
- Deputies with Garfield County Sheriff’s Office frequently attend muster meetings with officers at Enid Police Department to share information and crime trends.
- Jointly worked cases with the Federal Bureau of Investigation and Department of Homeland Security.
- Enid Animal Welfare partners with Enid SPCA, Friends of Enid Area Animals, Rebel Rescue Fundraising, FurEver Friends Animal Rescue and Meows, Inc.

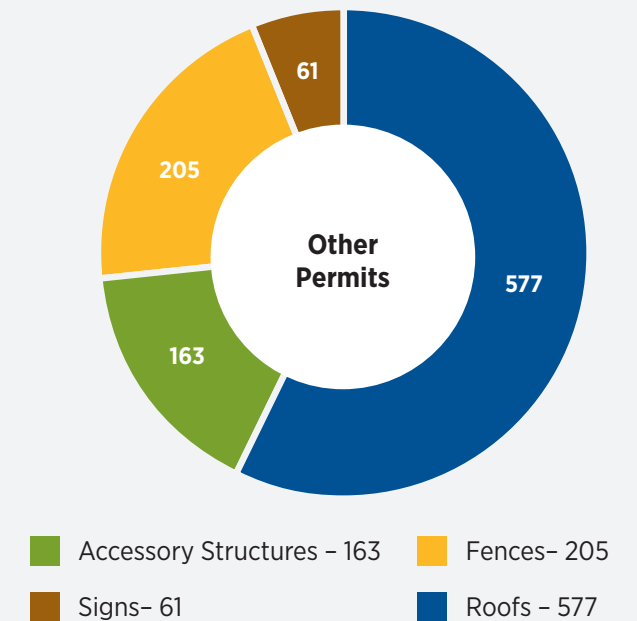


### COVID-19 Highlights

- Installed no-touch digital thermometers at each entrance of the building.
- Set up hand sanitizing stations for officers at entrances.
- Limited time officers spent inside high-traffic areas of the building.
- Provided sets of PPE to each officers including: gloves, masks and face shields, and sanitizers for officers and their equipment.
- Emphasized use of tablets and laptops to file reports outside of the building.

### Code Cases

- Properties Cleaned/Mowed:** 443
- Inspections Performed:** 3,482
- Permits:** 2458  
New residential: 23  
New Commercial: 20  
Residential Remodels: 205  
Commercial Remodels: 74  
Demolitions: 48
- City Demolitions:**  
802 E. Poplar  
567 N. 9th  
1202 N. 6th  
1152 E. Cypress  
1902 E. Oak  
312 N. Harding  
1010 N. Independence  
1421 W. Garriott  
502 E. Walnut  
434 S. Lincoln  
401 W. Indiana
- OMMA Inspections:** 92
- See Click Fix Cases:** 53
- Permits Completed:**  
Jiffy Trip  
EPS Early Child development  
Tractor Supply  
Nextlink  
Harbor Freight  
Wendy's  
State Farm  
Great Salt Plains  
EHS Gym  
Edward Jones  
Adams school Addition  
Grayson Missionary Church  
Parkview Medical  
Hobby Lobby  
Little Caesars  
Pleasant Vale Elementary  
Armed forces recruiting  
Wing Stop  
Tommy's Car Wash  
Da Vinci's Coffee House  
Colton's Steak House  
Arby's
- Cases Worked:**  
3,736 Opened  
3,720 Closed



## Solid Waste

### Forward Advancements

- Implemented new and safer procedures that are more effective and safer for handling refuse fires in trash trucks
- Completed construction and began the opening process of new landfill cell
- Upgraded convenience collection area at the landfill
- Received DEQ grant of \$45,000 for wood chipper maintenance at landfill.
- Completed city wide storm debris cleanup
- Assisted Utility Maintenance and Storm Water with the completion of storm water drainage clean out projects at Meadowlake, 10th Street, and 16th Street
- Assisted Utility Maintenance with cleaning out and removed debris from drying beds at the old waste water treatment plant for drying bed reconditioning/concrete project
- Assisted Water Production with demolition of well houses on Carrier Road.
- Performed work at Woodring Airport to improve storm water drainage
- Acquired new Frontload trash truck
- Acquired new Roll Off truck
- Acquired new Skid Steer
- Acquired new Service Truck

### Statistics

- Emptied 22,500 blue trash carts weekly
- Collected roughly 23,000 tons of residential trash
- Emptied between 2000-2500 green carts weekly
- Collected 1,330 tons of yard waste
- Emptied 72,000 dumpsters, collecting 11,000 tons
- Emptied 2,540 roll off containers, collecting 12,000 tons
- Picked up 2,927 bulk orders, collecting 3,063.37 tons
- Repaired and replaced 3,394 polycarts
- Repaired and replaced 271 dumpsters
- Collected 100,117 tons of refuse at landfill
- Collected 9,446 tons of brush/grass refuse

### COVID-19 Highlights

- We only used a selected number of operators/drivers needed to complete what was determined to be essential task
- Non-essential personnel completed daily virtual training
- Utilized sanitizing products in the vehicles and the office
- Practiced social distancing
- Installed a wall mounted thermometer at time clock to ensure temps were being checked daily
- Supplied mask and rubber as needed



## Utility Services

### Statistics

- Meters Read: 172,219
- Move-Ins: 3,292
- Bills Printed: 144,367
- Maintenance Repairs: 3,312
- Office Visit: 7,031





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